

STAR ONLINE PUBLICATION

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Symptom/Vehicle Issue: GPS Clock Time Is Incorrect.

Discussion: Vehicles built on or after 1/01/2019, the GPS clock does not sync on vehicles with software version 22.5 and 22.6. Manual clock adjust works fine, but GPS sync time may not be correct. Engineering is reviewing the concern. Future possible software enhancement. Verify software is at 34.2 or higher. Tentatively available 2nd qtr 2020.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found