



Audi

AUDI DEALER COMMUNICATION

Repair Available – Service Action 97DZ / Transmission Wiring Harness

This notice is for:

- ✓ Dealer Principal
- ✓ General Manager
- ✓ Sales Managers

- ✓ Service Manager
- ✓ Parts Manager
- ✓ Service Advisor

- ✓ Warranty Administrator
- ✓ Technicians

Date: June 08, 2020

Issue: The transmission wiring harness may not be properly secured, causing it to rub and possibly become damaged.

- Repair:**
- REPAIR AVAILABLE – June 09, 2020 - Inspect and modify transmission wiring harness and repair wiring if necessary.
 - See ELSA/ServiceNet for complete repair & claiming instructions
 - Check daily campaign open inventory report or OMD for affected vehicles in inventory
 - Repair every affected inventory vehicle before delivery to consumers.

Parts Department: Dealers will be sent an initial allocation prior to customer notification.

Affected Vehicles

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2019	2019	A6	15,208
USA	2019	2019	A7	5,474
CAN	2019	2019	A6	850
CAN	2019	2019	A7	819

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately
 - Owner mailing – June 2020

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.