



Technical Service Bulletin

93 Tips for charging on 110V or 240V outlet with an Audi mobile charger

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Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Audi e-tron quattro	2019 - 2021	All	Not Applicable
Audi e-tron sportback	2020 - 2021	All	Not Applicable

Condition

Customer is using an Audi mobile charger:

Using an 110V outlet:

- Audi mobile charger needs to be set to 100% charge rate. If it is set to 50% charge rate, the vehicle will not charge.

Using a 240V outlet:

- Determine the amperage capability of the 240V outlet. If ≥ 50 amp, the Audi e-tron quattro can be charged at 100% charge rate of the Audi mobile charger. If the outlet is rated < 50 amp, the charge rate needs to be set to 50% charge rate.



Tip: The Audi mobile charger has “last mode”. This means the last setting in terms of charge rate will be used for the next session on each respective outlet, 110V and 240V.

- **For example:** If your last session was on a 240V outlet with an amp rating of less than 50 amps, and the charge rate was set to 50% (e.g. charging on the road with limited amperage capability). Then the next/current session is at home on your 240V outlet with a 50 amp outlet, please note that the charge rate needs to be switched to 100%, otherwise the vehicle will not charge in the rate you are expecting.



Note:

For charging to function under all conditions, make sure **Campaigns 57H3 and 93G1** have been performed.



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- **How to change the charge rate?**

Press button “A” for ~3 seconds, until the charge rate changes as desired (Figure 1).



Figure 1. Changing the charge rate.

Technical Background

Not applicable.

Production Solution

Not applicable.

Service

Not applicable.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All part and service references provided in this TSB (2059257) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.



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