



Technical Service Bulletin

PSS 48 Start/Stop steering assist is delayed

48 20 87 2059153/2 June 2, 2020. Supersedes Technical Service Bulletin Group 48 number 20-86 dated April 3, 2020 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q3	2019 - 2020	All	Start/Stop steering assist

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised <i>Production Solution</i> (Updated software ETA) Revised <i>Service</i> (Updated software ETA)
1	04/03/2020	Initial publication

Customer states:

- There is a delay of power steering assist after the engine restarts from a Start/Stop event.

Workshop findings:

- There are no DTCs stored in the power steering control module, J500 (address word 0044).

Technical Background

If the engine is off during a Start/Stop event and the brake pedal is released, the car starts to move forward in creep (without applying the throttle) but the power steering has no assist for a short period of time. The vehicle is operating as designed.

To minimize the issue a slight input to the accelerator pedal can start the engine and avoid delay in the steering response.

Production Solution

A software update is forthcoming toward the end of the year (late 4th quarter of 2020).



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Service

1. Explain to the customer that a solution is forthcoming toward the end of the year (late 4th quarter of 2020) and no repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.
2. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links >> Service*), or through the Technical Assistance page in Elsa.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All part and service references provided in this TSB (2059153) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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