



Technical Service Bulletin

43 Warning light for the suspension control module - A4 and A5

43 20 37 2059665/1 June 1, 2020.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4	2017 - 2021	All	Not Applicable
A5	2018 - 2021	All	Not Applicable

Condition

Customer states:

- The warning light for the suspension comes on in the instrument cluster.

Workshop findings:

- When carrying out "Check control unit configuration", the software version management (SVM) registers an unknown event. The suspension control module, J775 (address word 0074) can therefore not be automatically parametrized.

Technical Background

Not applicable.

Production Solution

Not applicable.

Service

SVM Update Instructions

- Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions*.
- Update the suspension control module, J775 (address word 0074) using the SVM action code 74A005.
- After a software update, proceed with a new adaptation process of the suspension control module.



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Model	Old Software Part Number	Old Software Version	New Software Part Number (or higher)	New Software Version (or higher)	New ZDC Version	SVM Code Input
A4/allroad	8W0907777R	1215	8W0907777R	1215	8W0909576VC	74A005
	8W0907777T	1215	8W0907777T	1215		
A5 Coupe / Sportback	8W0907777R	1215	8W0907777R	1215	8W2909576VC	
	8W0907777T	1215	8W0907777T	1215		
A5 Cabriolet	8W0907777R	1215	8W0907777R	1215	8W5909576VC	
	8W0907777T	1215	8W0907777T	1215		

Warranty

Claim Type:	Use applicable claim types. If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	4316		
Damage Code:	0010		
Labor Operations:	Software Update (Includes checking for DTCs)	0151 0000	Time stated on the diagnostic protocol (Max 40 TU)
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after to the service procedure	0121 0004	10 TU
Claim Comment:	As per TSB #2059665/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

The following Technical Service Bulletin(s) will be necessary to complete this procedure:

- TSB 2011732, *00 Software Version Management (SVM), operating instructions*.



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All part and service references provided in this TSB (2059665) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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