



Bulletin No.: PIT5363F
Published date: 05/29/2020

Preliminary Information

PIT5363F Click or Tick Noise Heard Inside Cab with Engine Running

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Colorado	2015 - 2020	All	All	All	All
GMC	Canyon	2015 - 2020	All	All	All	All

Supersession Statement

This PI was superseded to update Model Years. Please discard PIT5363E.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition / Concern

Important: A tick noise is characteristic of Direct Injected Engines. Please refer to the latest version of 07-06-04-025 for additional information.

A customer or technician may comment of engine or High Pressure Fuel Pump tick noise that is very loud in the cab of the truck.

Comparison with another truck having the same powertrain could show the other truck is quieter.

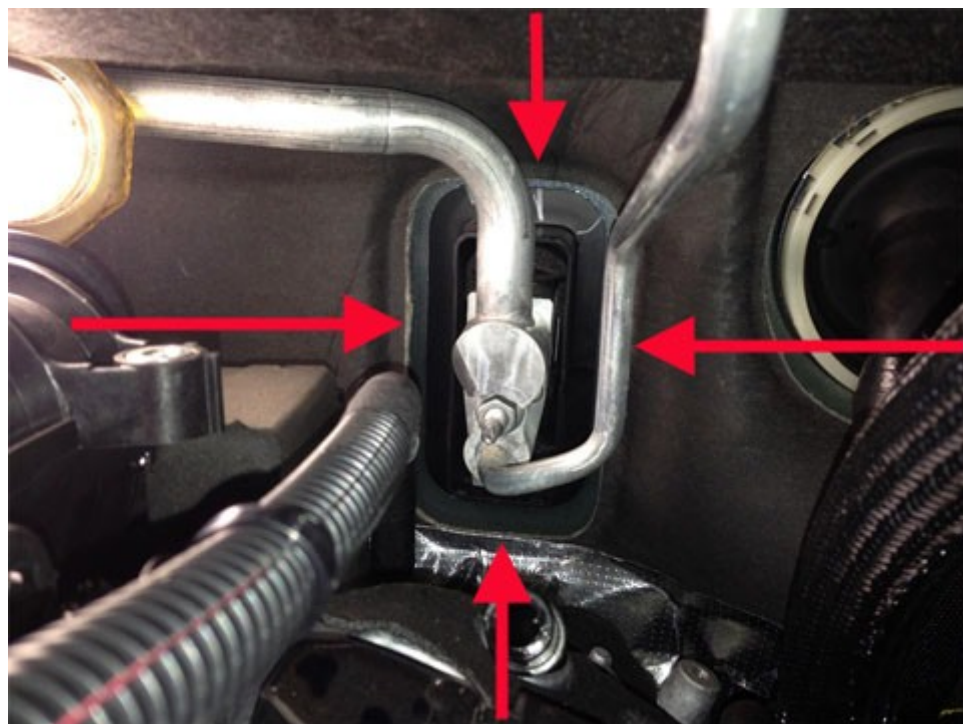
Recommendations / Instructions

During vehicle build a possibly exists that an acoustic seal was knocked out of place during assembly. With this acoustic seal dislodged or missing the High Pressure Fuel pump tick / click noise can be heard easily inside the cab of the truck.

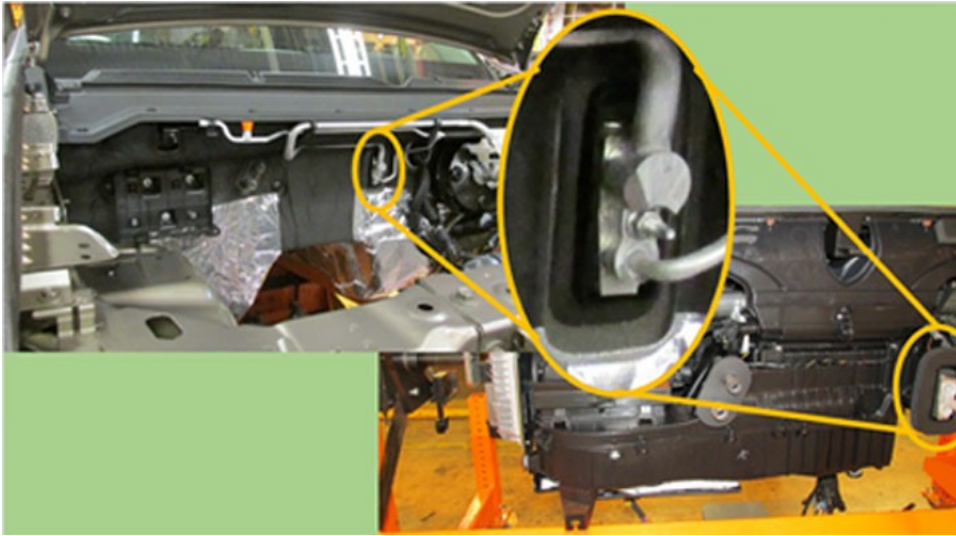
If the seal is missing replace it with one from Kit Part Number 23135690.

Reference the Blower Upper Case Replacement section of SI to assist with seal replacement.

Seal Missing



Seal Present



Parts Information

Part Number	Description	Qty
23135690	SEAL KIT, A/C EVPR TXV	1

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
4411970	Heater Case Replacement	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.



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