## **Dorman Product Alert Bulletin**

March 23, 2020

Product Category: Airbag Clock Spring

Part Number(s): 525-103

Destroy in Field: Yes

Return Authorization: Yes

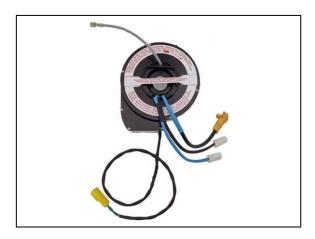
Return Location: N/A

Issue Credit: Please let customer service know that the parts have been destroyed in the field

Apply to Defective All: Yes

## **Return for Inspection Instructions:**

Dorman requests that inventory be destroyed for part # noted above including all date codes



## Notes/Comments:

• If there are any problems with one of these parts, on the vehicle level, we will cover through the Dorman labor claims process.

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## **Return Instructions:**

- 1. Please pull all affected inventory.
- 2. Please contact Customer Relations Dorman by e-mail or phone (<a href="mailto:crdorman@dormanproducts.com">crdorman@dormanproducts.com</a> / phone 1-800-523-2492) to obtain a RGA Q-Number.

You will need to provide:

- a. Customer Account
- b. Part number
- c. Quantity being destroyed
- 3. Please destroy these parts

Thank you for your understanding and assistance with this matter.