

Field campaign

Topic	Vehicle emission control information label - Emission service action (SC20/10)
Market area	United States E05 Bentley USA and rest America (6E05)
Brand	Bentley
Transaction No.	2059179/1
Campaign number	EB52
Note	
Type	
US code	

Vehicle data

New Continental GT and New Continental GTC

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3S3*	2020	E		*	*	*
3S4*	2020	E		*	*	*

Chas is numbers

Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prod to
SCB	*	*	*	*	C	074971	080501		

Documents

Document name
master.xml
vinlistforvecil.xls

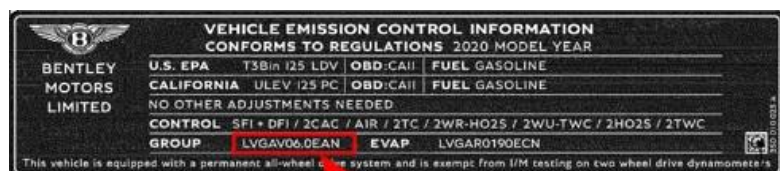
Notes

Repair instructions

Technical background

Incorrect vehicle emission control information label fitted to a small number of vehicles (Figure 1)

- Figure 1-Incorrect label



Emissions test group name
LVGAV06.0EAN
3SD 010 023A

Figure 1

- Figure 2 shows the correct/replacement label type



Emissions test group name
LVGAV06.0EAR
3SD 010 023D

Figure 2

Remedy

Label replacement must be conducted on all VIN affected vehicles

DO NOT remove the old label until the new label is available to be fitted as per the Identification section, the application of the new label must be conducted by an authorised Bentley repair centre.

Customer notification

Customers of affected vehicles will be notified in writing from Bentley Motors.

Please ensure that all affected vehicles are checked and repaired during the next workshop visit, make a note of the required Emission service action on the workshop order before it is signed by the customer.

If it is omitted to perform the work required for the emission service action during a workshop visit, the customer should be notified immediately.

You should also pass on this information to your new and used cars sales departments so that vehicles affected are checked and if necessary repaired immediately.

Warranty accounting instructions

Damage information

Warranty Type – 710 or 790

Damage Service Number – EB52

Damage Code 00 66

Criteria ID – 01

Labour

Labour Operation Code 05 01 41 00

Time 10 TU

Genuine parts

The required replacement parts should be ordered from Bentley Motors Limited Crewe or through your regional Bentley parts distribution centre

Parts supply

Part Number	Description	Quantity
3SD 010 023D	Label	1

Parts despatch control

Not applicable

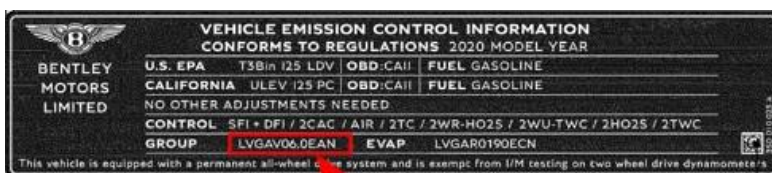
Repair instructions

Notes

Technical background

Incorrect vehicle emission control information label fitted to a small number of vehicles (Figure 1)

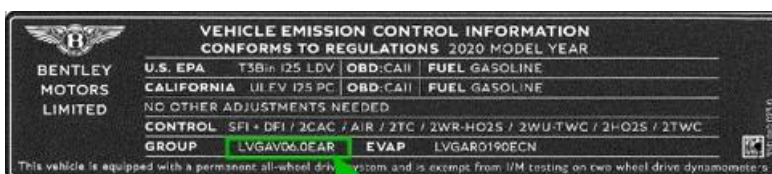
- Figure 1-Incorrectlabel



Emissions test group name
LVGAV06.0EAN
3SD 010 023A

Figure 1

- Figure 2 shows the correct/replacement label type



Emissions test group name
LVGAV06.0EAR
3SD 010 023D

Figure 2

Check

If the vehicle is not already listed as repaired in 'Repair history' (in Elsa Pro) or the replacement label has not been fitted the Emission service action has not been applied, please carry out the required work in accordance with these instructions.

Control

All vehicles post VIN SCBDB4ZG1LC080501 are to specification

Genuine parts

The required replacement parts should be ordered from Bentley Motors Limited Crewe or through your regional Bentley parts distribution centre

Work

Removal of the old label requires the use of a thin plastic spatula/wedge

- A metal scraper or screwdriver is not permitted as damage to the painted surface may occur

1. Using a plastic spatula/wedge, slowly remove the label located as shown in Figure 3

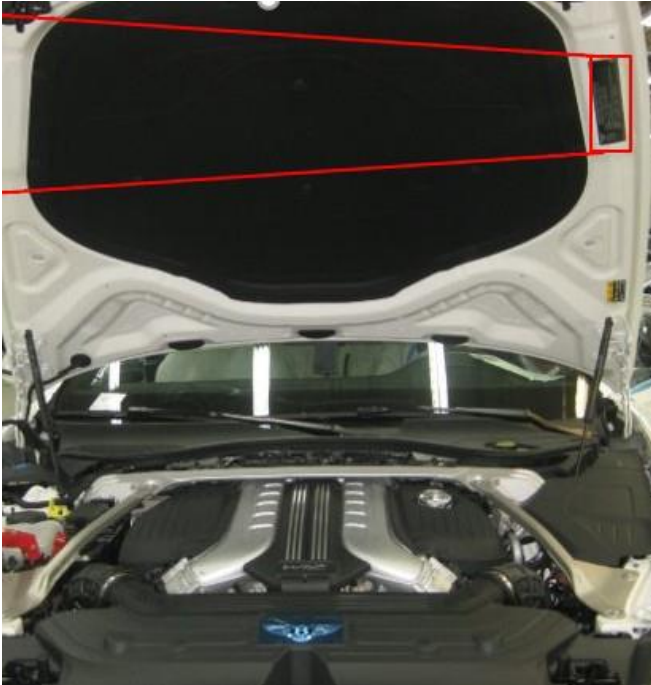


Figure 3

2. Using a proprietary solvent and a lint free cloth, remove the leftover adhesive until completely clean.

3. Before fitment of the new label commences ensure the painted surface is completely dry.

4. Applying sufficient pressure, fit the new label to the same location as the removed label.

CARE POINT: The adhesive on the label is extremely strong and cannot be reapplied once stuck to the surface.

Identification

The presence of the replacement label as shown in Figure 2 confirms the required work has been conducted