SSM 48821- 2013-2019 Explorer - Rear Wheel Knuckle and Bushing Assembly Service Repairs

For 2013-2019 Ford Explorer vehicles that require rear wheel knuckle and bushing assembly repairs, dealers are advised to follow Workshop Manual (WSM) Procedures and use service parts recommended by Ford only. Ford has received reports of toe link failures after the installation of non-OEM cross-axial ball joints in the rear wheel knuckle, and if service of the rear wheel knuckle and bushing assembly is required, the recommended repair is to replace the affected 5B758/9 assembly. Refer to WSM, Section 204-02, and the Ford Service Parts Catalog as needed.