Mazda North American Operations Irvine, CA 92618-2922



Subject:

CONNECTED VEHICLE MAINTENANCE MODE

Service Alert No.: SA-052/20

Last Issued: 05/18/2020

BULLETIN NOTES

This service alert supersedes the previously issued service alert listed below. The changes are noted in Red text.

Previous Service Alert	Date(s) Issued:
SA-056/19	12/17/19

APPLICABLE MODEL(S)/VINS

2020 Mazda3 (except unsold dealer inventory) 2020 CX-30 (except unsold dealer inventory)

DESCRIPTION

When performing any service or repair on a customer's 2020 Mazda3 or CX-30, use MDARS to switch to Restricted Transmitting Mode.

Restricted Transmitting Mode:

- Restricts MyMazda App remote functions.
- Prevents error messages being sent to the customer during vehicle service or repair.

NOTE: Cancel Restricted Transmitting Mode after completing vehicle service or repair.

REPAIR PROCEDURE

Switching to Restricted Transmitting Mode

NOTE: If MDARS is not available, do one of the following after informing the Service Advisor to let the customer know that they might receive various notifcations during the vehicle service or repair.

- Leave the key transmitter inside the vehicle
- Open the hood
- Open any door

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- Open the trunk
- 1. Connect the M-MDS to the DLC-2.
- 2. Switch the ignition ON (engine off or on).
- 3. Perform vehicle identification.

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4. Select Toolbox (A) - Repair (B) - Mazda Connect (C)

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+	RESTRAINTS	
+	SEATS	
+	SECURITY AND LOCKS	
+	LIGHTING SYSTEMS	
+	WIPER/WASHER SYSTEM	
+	POWER SYSTEMS	
+	i-ACTIVSENSE	
+	Mazda Connect - C	
+	Collect Diagnostic Information	

5.Select Connection limited mode setting "RUN"

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۶	Registration work of RES smartphone type	Not Run	Run
۶	Connection limited mode setting	Not Run	Run
۶	Connection limited mode release	Not Run	Run
1	CMU DIAG ENTRY	Not Run	Run
	TCU test call	Not Run	Run

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6. Read the CAUTION, then select "Next".



7. Confirm Key ON, then select "Next".



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8. Select "Next" after the process has completed.

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9. Select "Next"

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a Quick Check X Toolbox / Connection…X					
Connection limited mode setting					
Switch to "Connection limitation mode".					
After completing work, perform "Connection limited mode release".					
			•	Next	>

10. The MAZDA CONNECT center display will switch to Restricted Transmitting Mode.**NOTE:** Ignition key OFF - ON will not cancel Restricted Transmitting Mode.

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Embedded Communications Restricted

MyMazda remote functions utilizing the embedded communication module and use of the center display is currently restricted. Use the diagnostic tool to re-enable the embedded communication modem prior to returning the vehicle to the customer.

Canceling Restricted Transmitting Mode

1. Select Toolbox (A) - Repair (B) - Mazda Connect (C)



2.Select Connection limited mode release "RUN"

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3. Select "Next"



4. The MAZDA CONNECT center display will switch to normal view.



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