



Subject: NEW AUXILIARY KEY CUTTING PROCEDURE	Service Alert No.: SA-004/20
	Last Issued: 05/11/2020

BULLETIN NOTES

This service alert supersedes the previously issued service alert listed below. The changes are noted in Red text.

Previous Service Alert	Date(s) Issued:
SA-004/20	01/19/20
SA-045/19	10/30/19

APPLICABLE MODEL(S)/VINS

2019-2020 Mazda3	2020 CX-5	2020 CX-30
2020 Mazda6	2020 CX-9	2020 MX-5


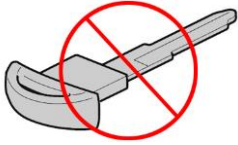


DESCRIPTION

In order to ensure key code security, MNAO has restricted key code access for the new auxiliary key. This Service Alert provides information on how to obtain the 10-digit key code needed for cutting a new auxiliary key blank if all auxiliary keys are lost.

There are currently 2 methods for cutting a new auxiliary key blank.

- A. Auxiliary Key Trace Cut Method
- B. Auxiliary Key Code Cut Method

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	New Auxiliary Key	Previous Auxiliary Key Does not apply
Auxiliary Key		
Remote Transmitter		

REPAIR PROCEDURE

A. Auxiliary Key Trace Cut Method

If only one auxiliary key is lost/missing, some key cutting machines can trace cut a new key blank.

1. Trace cut the new auxiliary key(s).



B. Auxiliary Key Code Cut Method

Confirm you have access to a Mazda approved key cutting machine for the new auxiliary key blank. See "Mazda Approved Key Cutting Machine for New Auxiliary Key" table.

1. Obtain 5-digit key number. **NOTE:** This 5-digit key number cannot be used to cut a new auxiliary key blank.

Use any of the following methods to obtain the 5-digit key number

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<p>eMDCS</p>	<p style="text-align: center;">VEHICLE DETAIL</p> <p>VIN: JM1BPALM1LT1XXXXXX VIN Status: 5 - RDR-VIN Model / Year: M3H 2A / 2020 Country: US - UNITED STATES OF AMERICA Exterior Color: 25D - SNOWFLAKE WHITE PEARL Retail: Dealer XMA02 State Interior Color: BY8 - GREIGE Wholesale: Dealer XMA02 State Engine No: PY 21441829 Engine: EW - 2.5L SKYACTIV G Transmission: T1 - 6-SPEED AUTO TRAN Drive: FRONT WHEEL DRIVE Emissions: A - 50-STATE Key Code: 20276 POE: WL - PORT WILMINGTON IP: WL - PORT WILMINGTON Accessories: FOL - PORTFOLIO JCP - SNOWFLAKE WHITE PAINT CHARGE PDS - PRE-DELIVERY INSPECTION - LEAS RBS - REAR BUMPER GUARD AE1 - ALL STATE EMISSION</p>
<p>Auxiliary Key Tag</p>	
<p>Drivers door key lock cylinder</p>	

2. Contact DSM by email and provide the following information:

- Your name
- Dealer Code
- 5-digit key number


3. DSM will respond by email within 48 business hours and provide a 10-digit key code that can be used by a Mazda approved key cutting machine. See “Mazda Approved Key Cutting Machine for New Auxiliary Key” table.

4. Cut the new auxiliary key(s).

Mazda Approved Key Cutting Machine for New Auxiliary Key

Supplier	Model	Available at
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MSC	PC + Flash Computerized Code Cutter Duplicator	 <p>Mazda e-Store</p>
KEYLINE	GYMKANA 994	 <p>Keyline-usa.com</p>

PARTS INFORMATION

Part Number	Description	Qty.	Notes
BCY0-76-201	KEY, BLANK	as needed	Blank key for cutting

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