

ATTENTION:

- GENERAL MANAGER
- PARTS MANAGER
- CLAIMS PERSONNEL
- SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

© 2020 Subaru of America, Inc. All rights reserved.



QUALITY DRIVEN® SERVICE

SERVICE INFORMATION BULLETIN

APPLICABILITY: 2019-20MY Ascent

NUMBER: 12-292-20

SUBJECT: Front Seat Belt Installation Precaution

DATE: 05-19-20

INTRODUCTION:

This Service Information Bulletin provides an **IMPORTANT** precaution to follow whenever installing the front seat belt assembly retaining bolts located at the base of the “B” pillars and shown in the photos below.



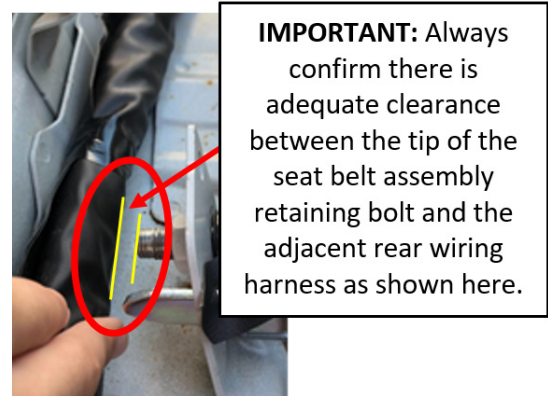
SERVICE PROCEDURE / INFORMATION:

REMINDER: Customer satisfaction and retention starts with performing quality repairs.

IMPORTANT: Whenever installing the retaining bolts for the seat belt assembly (left and / or right), it is **CRITICAL** sufficient clearance between the end of the retaining bolt and the rear body harnesses is checked and maintained after the bolt is fully tightened.

NEVER substitute a similar bolt to perform this function.

NOTE: The torque specification is 30 Nm (22 ft. lbs.).



IMPORTANT: Always confirm there is adequate clearance between the tip of the seat belt assembly retaining bolt and the adjacent rear wiring harness as shown here.

<p>CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.</p> <p>Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.</p>	<p style="text-align: center;">Subaru of America, Inc. is ISO 14001 Compliant</p> <p>ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.</p>
--	--

Continued...

The service procedures for seat belt assembly removal / installation are otherwise unchanged. Always refer to the applicable Service Manual to review the full requirements of the repair. Service Manual procedures contain information critical to performing an effective repair the first time, every time. This includes but is not limited to: important SAFETY precautions, proper inspection criteria, necessary special tools, and required processes needed for a complete and lasting repair.

IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.

Continued...