| On-car analysis list from May 27th, 2020 please contact VW Helpline before attempting repair | | | | | | |
|---|--------------------------------|-------|-----------------------|--------------|------------------------|---|
| | Models | MY | Engine | Transmission | Торіс | Customer Complaint |
| | Jetta | 19-20 | 1.4T (DGXA / DJXA) | All | MIL-on P0496 | Customer states MIL-on (Must have P0496 in the ECM) |
| | Tiguan | 20 | 2.0T (DGUA) | All | MIL-on P2440 | Customer states MIL-on (Must have P2440 in the ECM) (Customer owned, untouched vehicles) |
| Ē | Jetta | 19-20 | 1.4T (DGXA / DJXA) | All | MIL-on U0284 | Customer states MIL-on (Must have U0284 in the ECM) (untouched vehicles) |
| Powertrain | Atlas | 18-21 | 3.6 (CDVC) | All | MIL-on Multiple Faults | Customer states MIL-on (Must have at least one or more P02CC, P02CE, P02D0, P02D2, P02D4, and P02D6 P02D7 in the ECM) (untouched vehicles) |
| | Jetta, Golf, SportWagen | 19-20 | 1.4T (DGXA / DJXA) | All | Engine Oil Leak | Customer states engine oil leak (leak must be from upper or lower engine oil pan) (untouched vehicles) |
| | Tiguan | 20 | 2.0T (DGUA) | All | MIL-on P0442 | Customer states MIL-on (Must have P0442 in the ECM) |
| | Jetta GLI, Golf GTI, Tiguan | 19 | 2.0T (DKFA, DGUA) | All | HPFP Bolt | Customer states MIL-on, HPFP mounting bolts loose/broken (HPFP bolts must be loose/broken) |
| Electrical | Passat | 19-20 | All | All | No Terminal 15 | Customer states "No Crank/No Start" (untouched vehicles) |
| Body | Jetta | 19 | All | All | Headlights cracked | Customer states both headlights are cracked (untouched vehicles) (CANNOT have outside influence) |