



# Technical Service Bulletin

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## 43 Warning light for the suspension control module

43 20 36 2059645/1 May 28, 2020.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4, Q7	2017	All	Not Applicable
A5, Q5	2018	All	Not Applicable

## Condition

### Customer states:

- The warning light for suspension comes on in the instrument cluster.

### Workshop findings:

- When carrying out "Check control unit configuration", the software version management (SVM) registers an unknown event. The suspension control module, J775 (address word 0074) can therefore not be automatically parametrized.

## Technical Background

There is no restriction in the function of the software.

## Production Solution

Not applicable.

## Service

### SVM Update Instructions

- Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions*.
- Update the suspension control module, J775 (address word 0074) using the SVM action code 74A003.
- After the software update, proceed with a new adaptation process of the suspension.

Model	Old Software Part Number	Old Software Version	New Software Part Number (or higher)	New Software	SVM Code Input
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				Version (or higher)	
A4/A5/Q5/Q7	4M0 907 777 G	All	4M0 907 777 G	1213	74A003
	8W0 907 777 B	All	8W0 907 777 B	1213	
	8W0 907 777 C	All	8W0 907 777 C	1213	
	8W0 907 777 C	1214	8W0 907 777 C	1214	
	8W0 907 777 E	All	8W0 907 777 E	1213	
	8W0 907 777 H	1214	8W0 907 777 H	1214	
	80A 907 777 N	1214	80A 907 777 N	1214	
	80A 907 777 D	1214	80A 907 777 D	1214	

## Warranty

<b>Claim Type:</b>	<ul style="list-style-type: none"> <li>• 110 up to 48 Months/50,000 Miles.</li> <li>• G10 for CPO Covered Vehicles – Verify Owner.</li> <li>• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.</li> </ul>		
<b>Service Number:</b>	4316		
<b>Damage Code:</b>	0010		
<b>Labor Operations:</b>	Software Update (Includes checking for DTCs)	0151 0000	Time stated on the diagnostic protocol (Max 40 TU)
<b>Diagnostic Time:</b>	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	0121 0004	10 TU
<b>Claim Comment:</b>	As per TSB #2059645/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.



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## Additional Information

The following Technical Service Bulletin(s) will be necessary to complete this procedure:

- TSB 2011732, *00 Software Version Management (SVM), operating instructions.*

All part and service references provided in this TSB (2059645) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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