



Technical Service Bulletin

PSS 19 MIL on, DTC P0C4300 or P0CE100 stored in the thermal management control module

19 20 03 2059530/1 May 18, 2020.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q5	2020	All	TFSI e

Condition

Customer states:

- MIL on.

Workshop findings:

One or more of the following DTC(s) is stored in the thermal management control module, J1024 (address word 00C5):

- **DTC P0C4300** (Hybrid/EV Battery Pack Coolant Temperature Sensor "A" Circuit Range/Performance).
- **DTC P0CE100** (Hybrid/EV Battery Pack Coolant Control Valve "A" Stuck On).

Technical Background

Software calibration of the thermal management diagnostics.

Production Solution

Improved software is in development for early 3rd quarter of 2020.

Service

1. Explain to the customer that a solution is forthcoming for early 3rd quarter of 2020 and that no repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.
2. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links* >> *Service*), or through the Technical Assistance page in Elsa.



Technical Service Bulletin

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All parts and service references provided in this TSB (2059530) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

©2020 Audi of America, Inc. All rights reserved. Information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites without the prior expressed written permission of the publisher.