

Eliminating Symptoms in Body Interior: Reworking Seat Cover on Seats With Seat Ventilation - Spots on Seat Cover (04/11)

Model Line: **Boxster/Cayman (981) / 718 Boxster/Cayman (982)
911 Carrera (991) / 911 Carrera (992)
Panamera (970) / Panamera (971)
Macan (95B)
Cayenne (92A) / Cayenne (9YA/9YB)**

Model Year: **As of 2010**

Equipment:

- Seat with active ventilation (I-no. 541)
- Seat ventilation on air-conditioned seat (I-no. 4D3)
- Seat ventilation on air-conditioned seat, front and rear (I-no. 4D1)

Symptom: **Dark "spots" can appear near the perforations on seats with seat ventilation under certain conditions.**

Information: **On perforated seat covers, the pre-dyed color can become darker near the perforations as a result of dampness or rain water.** This can look like spots under certain lighting conditions and when viewed from certain angles.



Information

- These "spots" are not damaged areas on the seat cover and do not therefore constitute defects from the point of view of the warranty.
- Perforated leather becomes darker following contact with moisture.



Figure 1 - Seat spots

Work
Procedure:**Prerequisites:**

- Seat heating and seat ventilation must be switched off.
- Avoid direct sunlight.
- Do not remove water stains or damp spots using leather cleaner or care products.

Procedure:

- Wipe off the complete seat surface and backrest surface using a clean, fine-pore sponge and distilled water. Make sure that the water does not soak right through to the back of the perforated leather.
- Leave the seat cover to dry completely at room temperature and away from direct sunlight. Do not switch on seat heating and seat ventilation.
- Once the seat cover is dry, rub it down with a dry, lint-free cloth.

This procedure for carrying out the remedial action is also described in the Owner's Manual.

**Information**

Please provide your customer with the following information:

- Description of how to carry out remedial action.
- Let your customer know that these spots are perfectly normal and are not defects on the seat cover from the point of view of the warranty.

Tools:

Tools and materials

- Distilled water
- Clean, fine-pore sponge
- Clean, lint-free cloth

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