

**Warranty Information: Extended Warranty for Tail Lights (64/20)**

Model Line: **Cayenne (9YA)**

Model Year: **As of 2018 up to 2019**

Subject: **Tail light** - PART ID 9431

- Outer tail lights (left and right)
- Tail light in rear lid

Situation: **Extended warranty for tail lights**

The warranty on the tail lights applies for **four years as from the new vehicle delivery date** or until the total mileage is **200,000 kilometers or 125,000 miles**, depending on which comes first. You will find the exact warranty period of a vehicle in the vehicle information in the PCSS – Porsche Central Service System.

The extended warranty is displayed as an additional new vehicle warranty scope and contains the added information **"Ext. Warranty E3 Shining Line"** in the "Coverage" column.

The warranty applies worldwide and is always transferred automatically to the next owner. All other terms and conditions specified in the Warranty and Maintenance booklet remain unchanged.

**Overview of components covered by the warranty extension**

| PART ID | Designation |
|---------|-------------|
| 9431    | Tail light  |

Information: **Scopes not covered by this warranty extension**

- All damage or malfunctions caused by other external influences such as damage as a result of an accident, incorrect use or neglect of the vehicle.
- Slight visual defects on the tail lights ("shining line") in accordance with the damage assessment examples in ⇒ *Technical Information '943100 Complaint - Tail light has visual defects: Condition assessment (161/18)'*
- In the event of visual defects on the tail lights, always refer to ⇒ *Technical Information '943100 Complaint - Tail light has visual defects: Condition assessment (161/18)'* to assess the tail light and determine whether it is covered under warranty even with the visual defect.

**Restrictions on cover of the extended warranty**

The warranty and service information in the vehicle includes information about the warranty conditions for the vehicle. The owner should always read these warranty conditions carefully as the rights and obligations listed there also apply for the extended warranty.

Invoicing: For processing warranty claims using "Ext. Warranty E3 Shining Line", the claim must be entered by specifying **Warranty type 111** under **PART ID 9431 – Tail light** as the **component responsible for causing the problem**.

If you have further questions and concerns relating to this extended warranty, get in touch with the contact person responsible for warranty enquiries at your importer's office.

**Important Notice:** Technical Bulletins issued by Porsche Cars North America, Inc. are intended only for use by professional automotive technicians who have attended Porsche service training courses. They are written to inform those technicians of conditions that may occur on some Porsche vehicles, or to provide information that could assist in the proper servicing of a vehicle. Porsche special tools may be necessary in order to perform certain operations identified in these bulletins. Use of tools and procedures other than those Porsche recommends in these bulletins may be detrimental to the safe operation of your vehicle, and may endanger the people working on it. Properly trained Porsche technicians have the equipment, tools, safety instructions, and know-how to do the job properly and safely. Part numbers listed in these bulletins are for reference only. The work procedures updated electronically in the Porsche PIWIS diagnostic and testing device take precedence and, in the event of a discrepancy, the work procedures in the PIWIS Tester are the ones that must be followed.

© 2020 Porsche Cars North America, Inc.