



210 Inverness Center Parkway
Birmingham, AL 35242

Telephone: 205-991-7733
Facsimile: 205-991-9993
www.altec.com

This notice applies to your vehicle. See SIL for specific unit identification.

April 8, 2020

Dear Altec Owner,

Altec Industries, Inc. has developed a product improvement which relates to certain DC1317 and DRM12 Chipper Units.

Refer to SIL 751 for items covered under the warranty policy. Altec will supply necessary parts to correct this condition.

In order to determine if your unit is affected by SIL 751, compare the serial number of your unit with the list of affected units as described on the SIL. The product improvement can be performed by the customer or you may contact Altec at 1-877-GO-ALTEC (1-877-462-5832) for further assistance.

At any time, you may contact Altec at 1-877 GO ALTEC (1-877-462-5832) with your unit's serial number to determine if there are any other outstanding notices.

If you have sold or retired the unit please call Altec at 1-877-GO-ALTEC (1-877-462-5832) so the records may be changed.

We regret this inconvenience; however we are taking this action in the interest of your safety and continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.



Altec Industries, Inc.
Mt. Airy Operations
Mt. Airy, NC

SIL 751

Service Information Letter

April 8, 2020

Units Affected: DC1317 and DRM12 Chipper units (see attached list)

Fuel Hose Inspection

Altec is committed to providing our customers reliable products from initial delivery throughout the useful life of the machine.

Altec has discovered that some of the fuel hoses used on chipper engines do not meet the proper specifications. While the fuel hose is not a safety concern, the hose does not meet the EPA permeation requirements per 40 CFR 1048.105. It is extremely important for the correct fuel line to be installed to minimize emissions to the atmosphere from vapor permeation through the body of the fuel line. Understanding the importance of this regulatory requirement, Altec and its customers will make a concerted effort to repair the units in a timely manner.

Altec requires that the fuel lines on each unit be inspected for the correct type. The inspection must be completed at the next periodic maintenance interval but no later than 90 days after the receipt of this SIL. Use the inspection procedure beginning on page 2.

If the hose is found to be the incorrect material, it must be replaced. Order the Hose Replacement Kit, part number 991065413, by calling 1-877-GO ALTEC (1-877-462-5832).

This repair is covered under the Altec Warranty Policy and can be performed by Altec, the customer, or the customer's warranty provider. Altec will perform the repair for free at an Altec facility. If the customer, or the customer's warranty provider performs the inspection and the repair, a warranty claim must be submitted to be reimbursed for the cost of the parts and/or labor. Altec will allow up to \$180 for the inspection and labor to perform this repair. Call 1-877-GO ALTEC (1-877-462-5832) to schedule the work to be done by an Altec service technician. Customers are responsible for the travel costs of an Altec Mobile Service technician if the technician performs the inspection or repair at the owner's location.

Altec Use Only	
Inspection labor	1.0 hr
Repair labor	1.0 hr
Account #	010.0667.43151.716.000.000
Travel	Not Included
NHTSA code	98
Prime fail P/N	990410645
Doc ref	991065388

Parts Kit	Part Number	Qty	Warranty
Hose Replacement Kit	991065413	1	Yes

Inspection Procedure

Normal mechanic's hand tools are required for this inspection. Read and understand all steps of the instructions before beginning the procedure.

1. Park the chipper on a level surface and chock the wheels. The chipper can be left attached to a vehicle for stability.
2. Locate the two fuel hoses on the top of the fuel tank (refer to Figure 1). One hose is the supply fuel hose and the other is a fuel purge hose.
3. Each of the hoses will normally be covered with a corrugated plastic shield. Remove any plastic tape or plastic wire ties that hold the plastic shield in place on the hose.
4. Pull the shield back to see the printing on the side of the hose. The printing is on two sides of the hose.
5. Inspect the printing on the hose and determine which condition occurs.

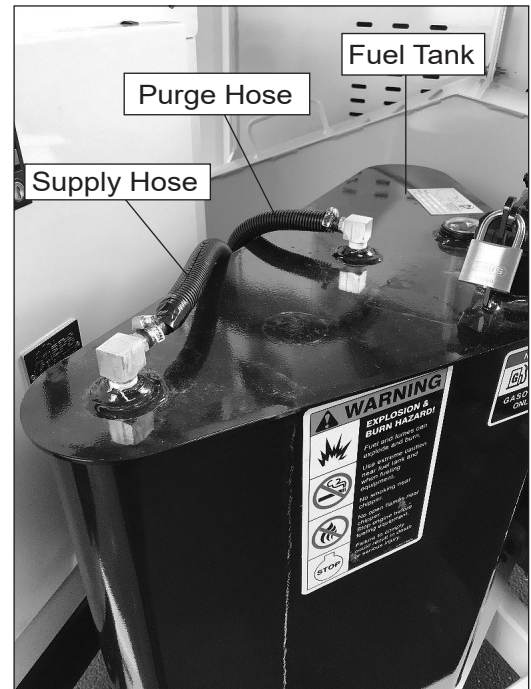


Figure 1 — Fuel Hose Location (DC1317 Reservoir Shown)

- Correct hose will have GATES 4219BF Barricade Fuel Injection Hose 5/16" [7.9mm] in green lettering on one side and SAE 30R14T2 XXXX (year of manufacture) in white lettering on the opposite side (refer to Figure 2).
- Incorrect hose will have Continental FUEL/EMISSION 5/16" (7.9 mm) SAE J30R7 50 PSI WP (refer to Figure 3).

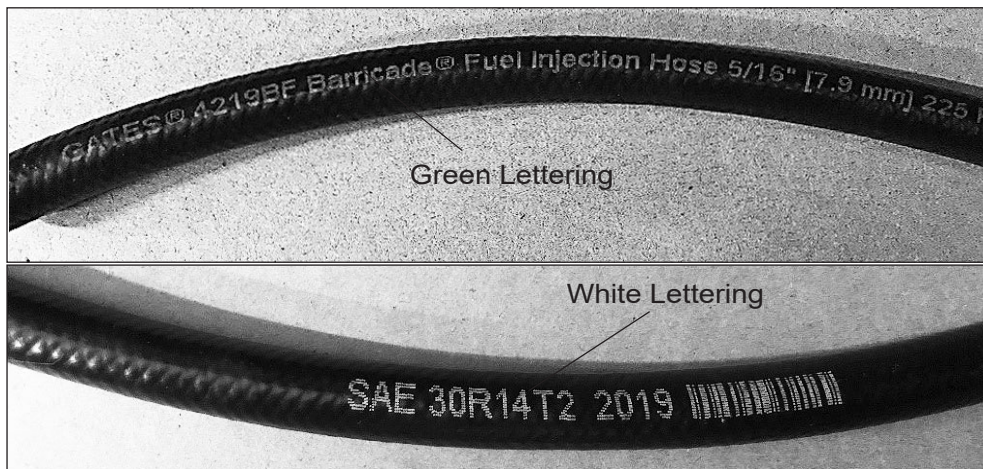


Figure 2 — Lettering on Two Sides of Correct Hose



Figure 3 — Lettering on Incorrect Hose

6. If the hose is correct (same as shown in Figure 2), complete and return the Inspection Sheet on the last page to document completion.
7. If the hose is incorrect, order the Hose Replacement Kit, part number 991065413, and install the kit no later than 30 days from the inspection.
8. Reposition the hose shield and secure it to the hose with tape or plastic zip ties.
9. Return the unit to service.

SIL 751 Hose Inspection Sheet

Complete this form and return to Altec to document inspection completion.

Choose one of these options.

- Online through the customer portal – Altec Connect*
Sign in or Register for an account at www.altec.com/altec-connect/
 1. Select Equipment
 2. Select Altec Product Notices
 3. Select Report a Completed APN
- Scan and Email to product.safety@altec.com
- FAX to 1-877-659-9929



To login to your existing Altec Connect account, scan here with your smart phone!

*Customer performed warranty can be submitted online for reimbursement

Model	Altec Unit Serial Number	Hose is Correct		Date Inspected
		Yes	No	

Company Name: _____ Phone _____

Service Company Name: _____ Phone: _____

Company Contact: _____

Company Street Address: _____

State: _____ ZIP Code: _____

Signature: _____

Submission of this form does not order parts or schedule service from Altec.

If the customer or the customer’s warranty provider performs the repair, a warranty claim must be submitted to be reimbursed for the cost of the parts and/or labor through Altec Connect.

For more information or to schedule the work to be done by an Altec Service technician, call:
1-877-GO ALTEC (1-877-462-5832)

Make copies of this form for additional units if needed.