



Service Bulletin

Bulletin No.: 20-NA-095

Date: May, 2020

INFORMATION

Subject: Speaker Grill Rusting On GM Accessory Multipro Tailgate Audio System By Kicker

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
GMC	Sierra (1500 New Model)	2019	2019			All	All
GMC	Sierra	2020	2020				

Involved Region or Country	North America
Additional Options (RPOs)	Equipped with MultiPro Tailgate (QK2)
Condition	Some customers may comment on Kicker tailgate speaker grill(s) rusting.

Information

It has come to our attention there have been a few kits of PN 19417163 produced prior to June 1, 2019 that have exhibited rusting on the speaker grills. If you receive a customer complaint for this issue, please contact Kicker at 800-256-0808 x6007 and request a replacement grill kit PN 46MPGGRILL (Kit contains 2 grills and 8 screws).

A kit will be shipped to you at no charge, and warranty labor can be billed back to GM using a ZREG Transaction Type in GMW using Labor Op 0602608 for labor time up to 0.3 hr.

Parts Information

Causal Part	Description	Part Number	Qty
X	Grill Kit		
	46MPGGRILL	1	

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
0602608	Accessory Part Service	0.3

Version	1
Modified	Released April 27, 2020

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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