

Service Bulletin

Bulletin No.: 20-NA-093

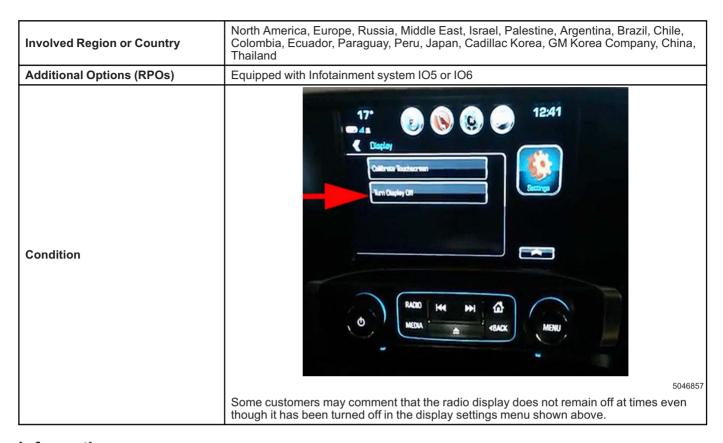
Date: April, 2020

INFORMATION

Subject: Information on Normal Radio Display Operation – Display Does Not Remain Off at Times After Being Turned Off in Settings

This bulletin replaces PIC6331. Discard all copies of PIC6331.

Brand:	Model:	Model Year:		VIN:		En ain a	
		from	to	from	to	Engine:	Transmission:
Buick	Encore	2016	2017				All
	Envision					All	
	LaCrosse						
	Regal			,			
Cadillac	ATS	2016	2017				
	CT6						
	CTS						
	ELR					All	All
	Escalade Models						
	SRX						
	XT5						
	XTS						
Chevrolet	Camaro	2016	2017				
	Colorado						
	Corvette						
	Cruze						
	Equinox					All	All
	Impala					All	All
	Malibu						
	Silverado						
	Suburban						
	Tahoe						
GMC	Acadia	2017	2017				
	Canyon	2016	2017			All	All
	Sierra						
	Yukon Models						



Information

The system does turn off the display when the user selects "Turn Display Off" in the radio Settings menu; however, at times, the radio display in these vehicles may come back on without customer input. This may be objectionable to the customer under certain circumstances, but it is an inherent operation of that system's design. Make no repair attempts for this condition, which is considered normal behavior, and for which the customer should have no concern for the radio operation.

Parts Information

No parts are required for this repair.

Version	1		
Modified	Released April 20, 2020		