



# Service Bulletin

Bulletin No.: 20-NA-084

Date: April, 2020

## INFORMATION

**Subject:** Information on Possible Normal Engine Noise

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Encore GX	2020	2020			LIH	
Chevrolet	Trailblazer (VIN M)	2021	2021				

<b>Involved Region or Country</b>	North America
<b>Condition</b>	Some customers may comment that the engine makes noises that don't seem normal.
<b>Information</b>	<p>The LIH engine in the 2020 Buick Encore GX and 2021 Chevrolet Trailblazer, may exhibit a noise that is noticeable or possibly objectionable to the customer under certain circumstances. The noise sounds like a deep thudding in the engine when it is operating in the lower speed range (typically less than 2,000 rpm) during a launch at moderate to high throttle inputs. This noise may be more pronounced when the engine is cold, than once it has warmed up. This noise is inherent to this small-displacement, power-dense engine design.</p> <p>Customers who experience this noise and express concern about it should be reassured that this is not an indication that anything is wrong with their engine. The attached recording provides an example of this noise condition, which is considered normal, and for which the customer should have no concern</p>

### Parts Information

No parts are required for this repair.

<b>Version</b>	1
<b>Modified</b>	Released April 06, 2020

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