



# Service Bulletin

Bulletin No.: 20-NA-048

Date: April, 2020

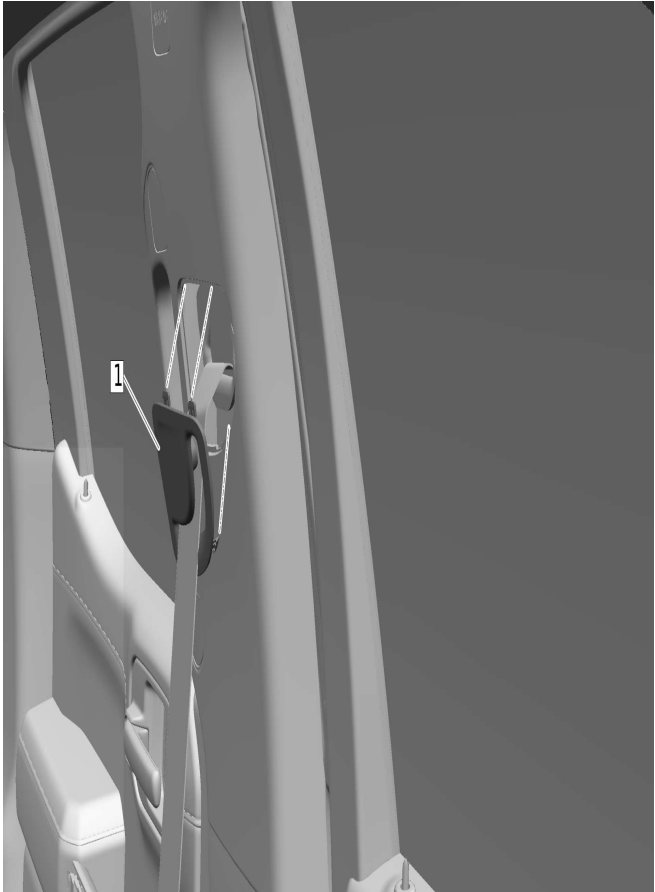
## TECHNICAL

**Subject:** Rattle Noise from Driver or Passenger Seat Belt

Brand:	Model:	Model Year:		Date Breakpoint:		Engine:	Transmission:		
		from	to	from	to				
Chevrolet	Silverado 1500 (New Model)	2019	2019			All	All		
	Silverado 1500 (New Model - 12th VIN Digit = 7) - 4WD								
GMC	Sierra 1500 (New Model)								
Chevrolet	Silverado 1500	2020	2020					All	All
	Silverado 2500HD/ 3500HD								
GMC	Sierra 1500								
	Sierra 2500HD/ 3500HD								

<b>Involved Region or Country</b>	North America, Europe, Russia, Middle East, Israel, Palestine, South America, Philippines, Australia, New Zealand, Egypt, Africa, South Africa
<b>Additional Options (RPOs)</b>	
<b>Condition</b>	Some customers may comment on hearing a rattle noise coming from the driver or passenger seat belt.
<b>Cause</b>	The cause of the condition may be too much clearance between the bezel and trim panel, which may allow a rattle noise generation.

Correction



5424999

**Note:** DO NOT replace the seat belt retractor for this issue, as the seat belt opening bezel has now been released as a service part.

Upon verifying the condition, replace both front seat belt opening bezels (1), 2 per vehicle. Refer to *Front Seat Belt Opening Bezel Replacement (Front Belt)*, in SI.

Parts Information

Causal Part	Description	Part Number	Qty
X	BEZEL-F/SEAT BELT OPG (DARK GREY / RT)	84241209	1
	BEZEL-F/SEAT BELT OPG (DK ATMOSPHER / RT)	84241210	
	BEZEL-F/SEAT BELT OPG (BLACK / RT)	84100784	
	BEZEL-F/SEAT BELT OPG (DARK GREY / LT)	84241207	1
	BEZEL-F/SEAT BELT OPG (DK ATMOSPHER / LT)	84241208	
	BEZEL-F/SEAT BELT OPG (BLACK / LT)	84100782	

## Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
6440260	Front Seat Belt Opening Bezel Replacement	Use Published Labor Operation Time

Version	1
Modified	Released April 17, 2020

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY  
TECHNICIAN  
CERTIFICATION