



NUMBER: 08-046-20

GROUP: 08 - Electrical

DATE: April 15, 2020

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SUBJECT:

Body Control Module (BCM) Reconfigure for Central Vision Processing Module (CVPM)

OVERVIEW:

This bulletin involves Restoring Vehicle Configuration in the BCM.

MODELS:

2020 (JT) Jeep Gladiator

NOTE: This bulletin applies to vehicles within the following markets/countries: North America.

NOTE: This bulletin applies to vehicles built on or after October 22, 2019 (MDH 1022XX) and on or before March 06, 2020 (MDH 0306XX) equipped with an Integrated Off-Road Camera (Sales Code XNY) and Trailer Hitch Zoom (Sales Code XNQ).

SYMPTOM/CONDITION:

Customers may notice the following condition:

- Two zoom buttons (Fig. 1) appear on the Rear View Camera (RVC) screen.



Fig. 1
Zoom Buttons

DIAGNOSIS:

Using a Scan Tool (wiTECH 2) with the appropriate Diagnostic Procedures available in DealerCONNECT/Service Library, verify all related systems are functioning as designed. If any Diagnostic Trouble Codes (DTCs) or symptom conditions, other than the one listed above is present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If the customer describes the symptom/condition listed above, perform the Repair Procedure.

REPAIR PROCEDURE:

1. Using the scan tool (wiTECH 2), perform a "Restore Vehicle Configuration".
2. Cycle the ignition off, close doors and unplug the (wiTECH 2) pod for one minute.
3. Cycle the ignition on and connect the (wiTECH 2).
4. Clear all DTCs that may have been set.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
18-19-02-FN	Module, Body Control (BCM) - Restore Vehicle Configuration (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.

FAILURE CODE:

The dealer must use failure code CC with this Service Bulletin.

- If the customer's concern matches the SYMPTOM/CONDITION identified in the Service Bulletin, failure code CC is to be used.
- When utilizing this failure code, the 3C's (customer's concern, cause and correction) must be provided for processing Service Bulletin flash/reprogramming conditions.

CC	Customer Concern
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