



NUMBER: 01-001-20

GROUP: 01 - Lubrication and Maintenance

DATE: April 8, 2020

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SUBJECT:

Oil Change Monitor Displaying Prematurely

OVERVIEW:

This bulletin involves resetting the oil life monitor and if necessary changing the engine oil and filter.

MODELS:

2018 - 2019	(GU)	Alfa Romeo Stelvio
2018 - 2019	(GA)	Alfa Romeo Giulia

NOTE: This bulletin applies to vehicles within the following markets/countries: North America.

NOTE: This bulletin applies to vehicles equipped with a 2.0L 280HP I4 DI Turbo Engine (Sales Code EC2).

SYMPTOM/CONDITION:

The customer may experience the oil change light illuminated on the dash shortly after taking delivery of the vehicle within 6,437 Km (4,000 miles).

DIAGNOSIS:

Upon initial delivery of a stored vehicle to the customer, validate the mileage on the vehicle, and determine the number of days since the vehicle was built. Perform the repair below according to both the mileage and the number of days since vehicle build.

Prior to Delivery of Vehicle to Customer

1. If the number of days since vehicle build is equal to or less than 365 days, AND if mileage is equal to or less than 241 Km (150 miles), the oil life monitor should be reset/cleared. Proceed to [Step 2](#) of the Repair Procedure, use LOP (09-55-01-94).
2. If the number of days since vehicle build is greater than 365 days OR mileage is greater than 150 miles, the engine oil and filter should be changed, and the oil life monitor reset/cleared, proceed to [Step 1](#) of the Repair Procedure, use LOP (09-55-01-95).

Customer Owned Vehicle

1. If a customer brings the vehicle back to the dealer due to the oil service light being on with less than 6,437 Km (4,000 miles) on the vehicle, the dealer should change the oil and filter, and reset/clear the oil life monitor under warranty. Proceed to [Step 1](#) of the Repair Procedure, use LOP (09-55-01-96).
2. If a customer brings the vehicle back to the dealer due to the oil service light being on with more than 6,438 Km (4,001 miles) on the vehicle, This Bulletin does not apply. Normal oil change procedure should be performed.

If the customer describes the symptom/conditions listed above, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
1 (AR)	04892339AB	Filter, Oil
5.5 qts (AR)	68444159AA Quart	Oil, Engine (SAE 0W-30 Full Synthetic)
5.5 qts (AR)	68492706AA Bulk	Oil, Engine (SAE 0W-30 Full Synthetic) Bulk - 55 Gal Drum

REPAIR PROCEDURE:

1. Perform an engine oil and filter change. Refer to the detailed service procedures available in DealerCONNECT> Service Library under: Service Info> 09 - Engine, 2.0L / Lubrication / Oil / Standard Procedure>engine oil and filter change.
2. Resetting the oil change indicator system, refer to the following procedure:
 - Without pushing the brake pedal, push the ENGINE START/STOP button and cycle the ignition to ON/RUN position (do not start the engine).
 - Fully depress the accelerator pedal, slowly, five times within 10 seconds.
 - Without pushing the brake pedal, push the ENGINE START/STOP button once to return the ignition to the OFF/LOCK position.

NOTE: If the indicator message illuminates when you start the vehicle, the oil change indicator system did not reset. If necessary, repeat this procedure. If the above process fails to complete, use the scan tool to complete the reset process.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
09-55-01-94	Oil Life Monitor System - Reset Only (0 - Introduction)	1 - Engine Repair and Performance	0.2 Hrs.
09-55-01-95	Engine Oil and Filter with Oil Life Monitor Reset - Procedure Greater than 365 days, or mileage is greater than 241 Km (150 miles) (0 - Introduction)	1 - Engine Repair and Performance	0.8 Hrs.
09-55-01-96	Engine Oil and Filter with Oil Life Monitor Reset - Procedure Vehicles with less than 6,437 Km (4,000 miles) (0 - Introduction)	1 - Engine Repair and Performance	0.8 Hrs.

FAILURE CODE:

ZZ	Service Action
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