



NUMBER: 18-035-20

GROUP: 18 - Vehicle Performance

DATE: April 8, 2020

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This Service Bulletin is also being released as Rapid Response Transmittal (RRT) 20-027, dated April 08, 2020. All applicable Sold and Un-Sold RRT VINs have been loaded. To verify this RRT service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.

SUBJECT:

Fuel Vapor Hose Not Connected

OVERVIEW:

This bulletin involves inspecting and connecting a loose fuel vapor hose.

MODELS:

2020	(WD)	Dodge Durango
2020	(WK)	Jeep Grand Cherokee

NOTE: This bulletin applies to vehicles within the following markets/countries: North America.

NOTE: This bulletin applies to vehicles built on or after November 04, 2019 (MDH 1104XX) and on or before March 09, 2020 (MDH 0309XX) equipped with a 3.6L V6 24V VVT EngineUPG I W/ESS (Sales Code ERC).

SYMPTOM/CONDITION:

Customers may experience a Malfunction Indicator Lamp (MIL) illumination. Upon further investigation the technician may find one or more of the following Diagnostic Trouble Codes (DTCs) has been set:

- P0441 - EVAP Purge System Performance.
- P0456 - EVAP System Small Leak.
- P0455 - EVAP System Large Leak.

Customer or technician may also experience the following:

- Fuel odor smell in the left rear wheel opening.

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. If any vehicle not on the VIN list exhibits the symptom/condition or DTC, perform the Diagnosis.

1. Raise and support the vehicle. Refer to the detailed service procedure available in DealerCONNECT> Service Library under: 04 - Vehicle Quick Reference / Hoisting / Standard Procedure.
2. Remove the left rear tire and wheel assembly.

3. Remove four pushpin retainers at the top of the wheel well (Fig. 1) .

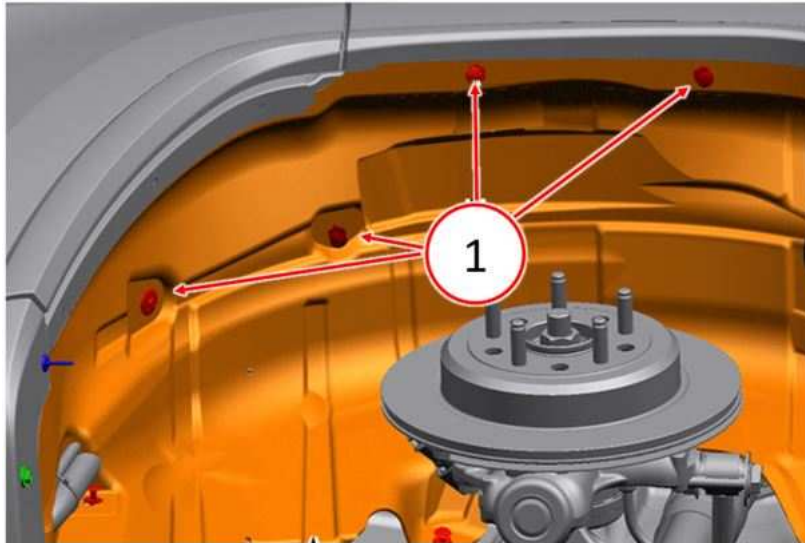


Fig. 1
Left Rear Wheel Well

1 - Pushpin Retainer

4. Pull the top of the wheel well down to gain access to the vapor hose (Fig. 2) .

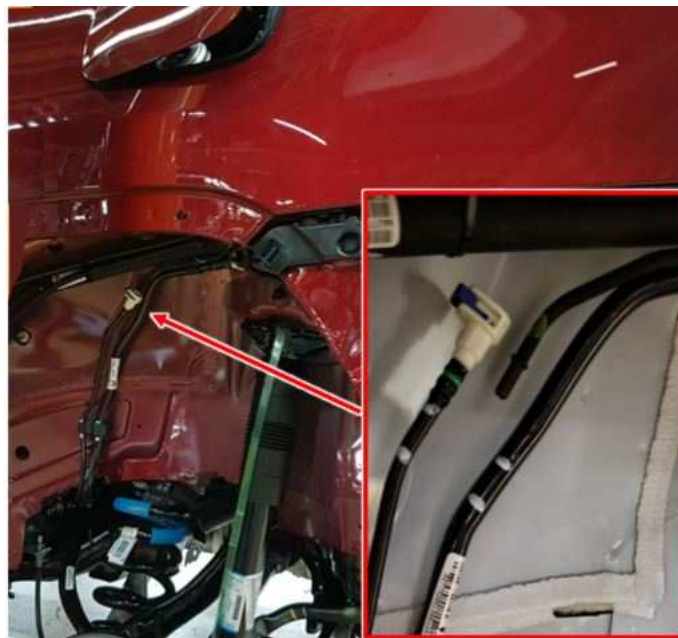


Fig. 2
Vapor Hose Location

5. Is the vapor hose disconnected?
- YES>>> Proceed to [Step 1](#) of the Repair Procedure.
 - NO>>> This Bulletin has been completed. Use inspect LOP (25-01-17-95) to close the active RRT.

REPAIR PROCEDURE:

1. Connect and lock the quick connector. Refer to the detailed service procedure available in DealerCONNECT> Service Library under: 14 - Fuel System / Fuel Delivery, Gas / Fitting, Quick Connect / Standard Procedure
2. Reinstall the left rear wheel well, putting all four pushpin retainers back in.
3. Install the tire and wheel assembly. Refer to the detailed service procedure available in DealerCONNECT> Service Library under: 22 - Tires and Wheels / Wheels / Standard Procedure
4. Lower the vehicle.
5. Clear all DTCs that may have been set in any module due to this repair procedure.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
25-01-17-95	Hose, Fuel Filler Vent - Inspect Only (1 - Semi-Skilled)	1 - Engine Repair and Performance	0.3 Hrs.
25-01-17-96	Hose, Fuel Filler Vent -Inspect and Repair Connection (1 - Semi-Skilled)	1 - Engine Repair and Performance	0.4 Hrs.

FAILURE CODE:

ZZ	Service Action
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