



STAR ONLINE PUBLICATION

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Symptom/Vehicle Issue: Buzz Whine Noise From EPS At Slow Speeds on Tight Right Turns

Discussion: Some customers have complained of a buzz felt and heard in the steering wheel on tight parking lot type right hand turns. Complaints are at slow speed and have no complaints of lack of assist or operation. If a customer has a complaint matching this description, replacing the eps at this time is not recommended - replacement may not resolve complaint. Engineering is investigating. A future service announcement will follow when a solution is available.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found