

## STAR ONLINE PUBLICATION

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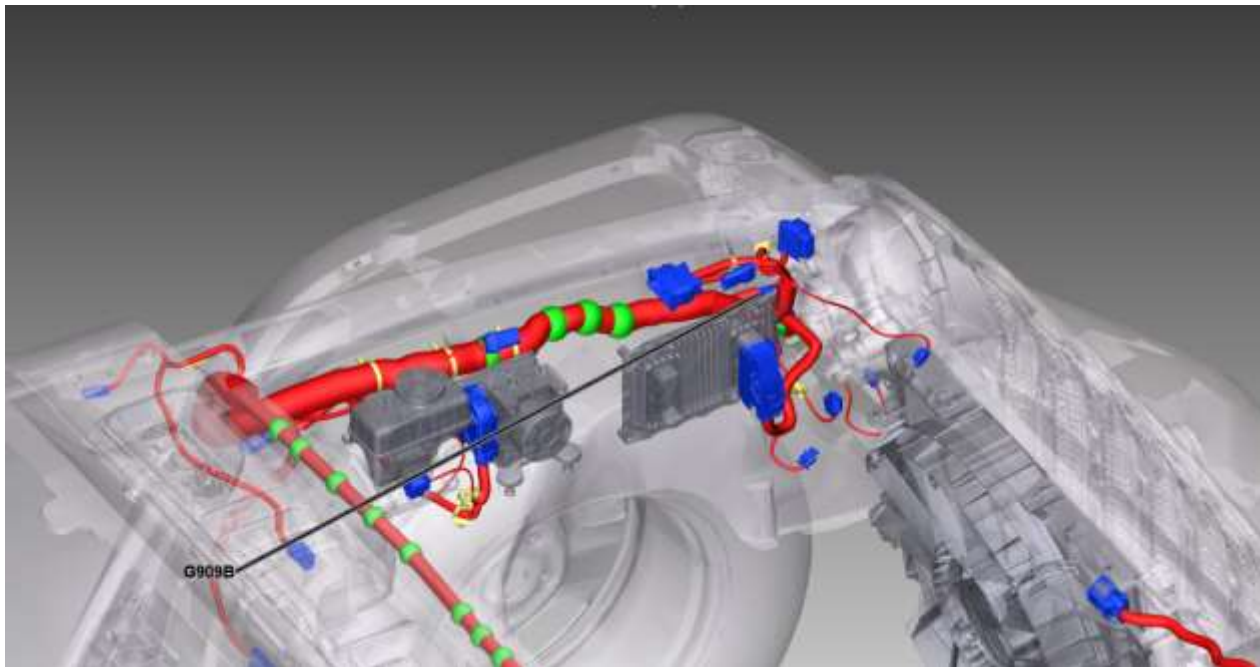
**Case Number:** S2008000056

**Release Date:** 4/24/2020

**Symptom/Vehicle Issue:** Intermittently A No Crank No Start Condition Exists

**Discussion:** A loose G909B ground may cause the engine to intermittently have a no crank no start condition.

**Diagnosis:** Open the hood and inspect the G909B ground located within the upper front portion of left front fender. Physically inspect for a loose connection and potential corrosion at the ground stud.



**G909B Location**

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**

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**Loose G909B Ground Stud Nut**

**Repair:** Clean and tighten the G909B ground to secure the connection.

**Verification:** Crank and start the engine several times to confirm the no crank no start concern has been eliminated.

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