

STAR ONLINE PUBLICATION

Case Number: S2008000054

Release Date: 04/17/2020

Symptom/Vehicle Issue: Sunroof Inoperative

Customer complaint/ technician observation: Owner complains the sunroof will not open or may open without owner input. Technician observed the sunroof switch operations do not function.

Repair Procedure: Inspect the dash harness routing at the passenger side dash panel to A pillar location near the XY480A connector. Repair any harness damage per the wiring repair procedures in service library to complete. Isolate the harness as required at the below location, no added parts required Fig 1, 2.



Fig 1

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

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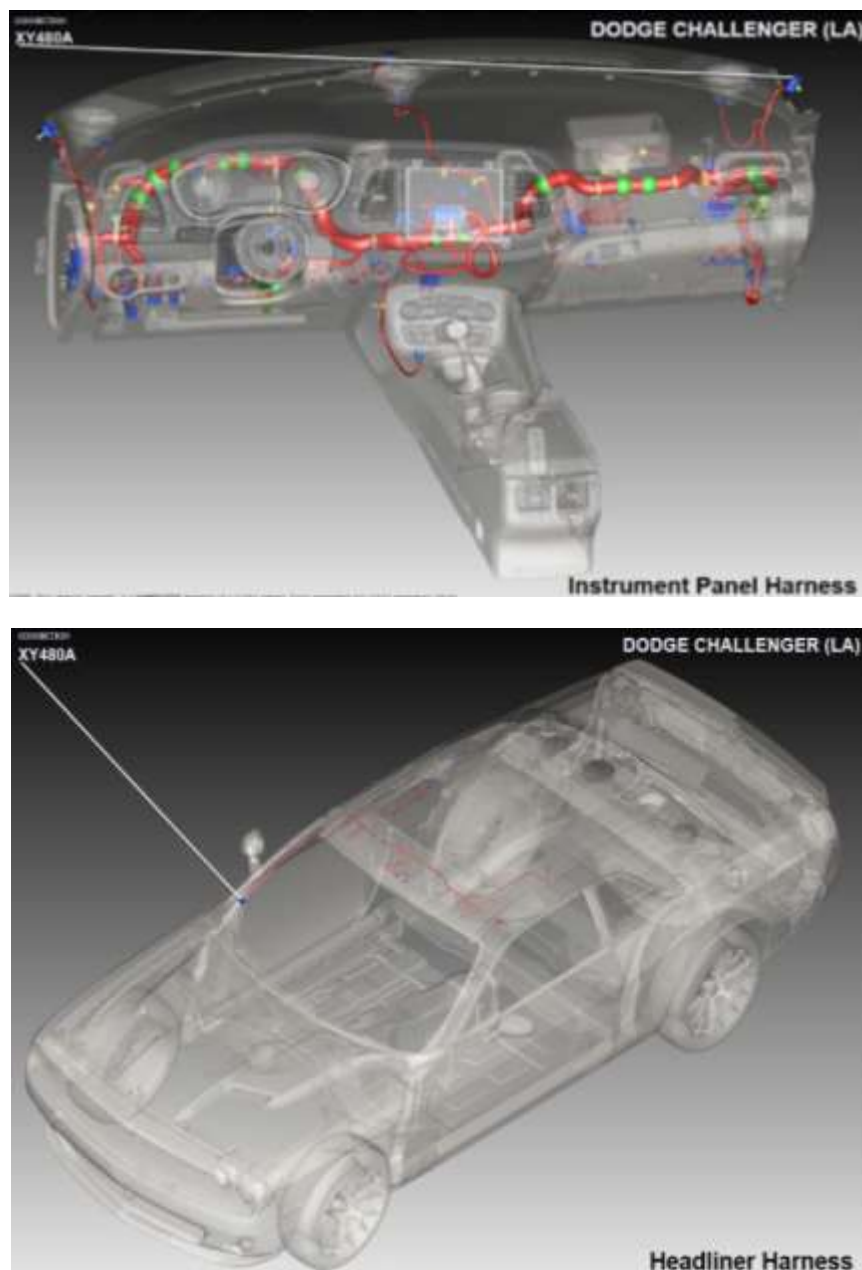


Fig 2

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