













STAR ONLINE PUBLICATION

Case Number: S2008000052

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Symptom/Vehicle Issue: Service Trailer Brake Warning Message Displayed On The Cluster

Customer complaint/ technician observation: Owner complains the cluster displays a service trailer brake message. Technician observed DTC U0137 Loss Of Communication With Trailer Brake Module setting in multiple modules.

Repair Procedure: Inspect the ITBM connector C3, Grey 10-way connector for spread or pushed out terminals for CAN C BUS or Fused Ignition, secure the connector at the ITBM as needed, no parts required Example Fig 1, 2 for model DT.

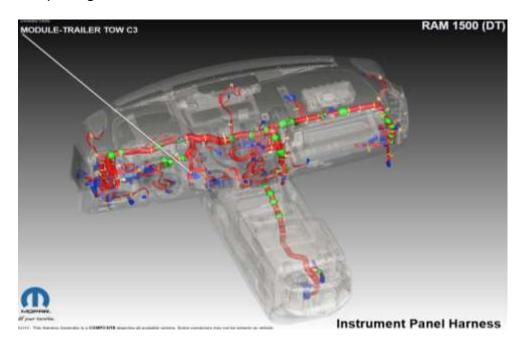


Fig 1

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

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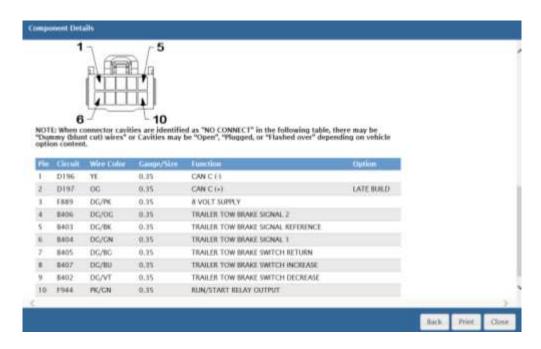


Fig 2

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