

## STAR ONLINE PUBLICATION

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**Case Number:** S2008000050

**Release Date:** 04/15/2020

**Symptom/Vehicle Issue:** Rear View Camera Image Appears Blurry Or Fuzzy

**Discussion:** Customer may complain of rear view camera image appears blurry or fuzzy. They may also state that the camera gridlines or objects in the camera view appear distorted or blurry. The image quality is due to the type of camera that is being used (analog). The slightly reduced image quality of the camera which makes the images appear blurry/ fuzzy image quality is normal.

If there is major degradation in the image quality and the images in rear view display cannot be interpreted, refer to diagnostics procedures.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**