

## STAR ONLINE PUBLICATION

Case Number: S2008000047

Release Date: 04/10/2020

Symptom/Vehicle Issue: No Crank, No Start

**Customer complaint/ technician observation:** Owner complains vehicle will not crank and does not start. Technician has checked the battery and the battery has tested good, vehicle will not start or crank.

**Repair Procedure:** Verify the main grounds G0A and G1A, clean and secure to complete Fig 1,2.

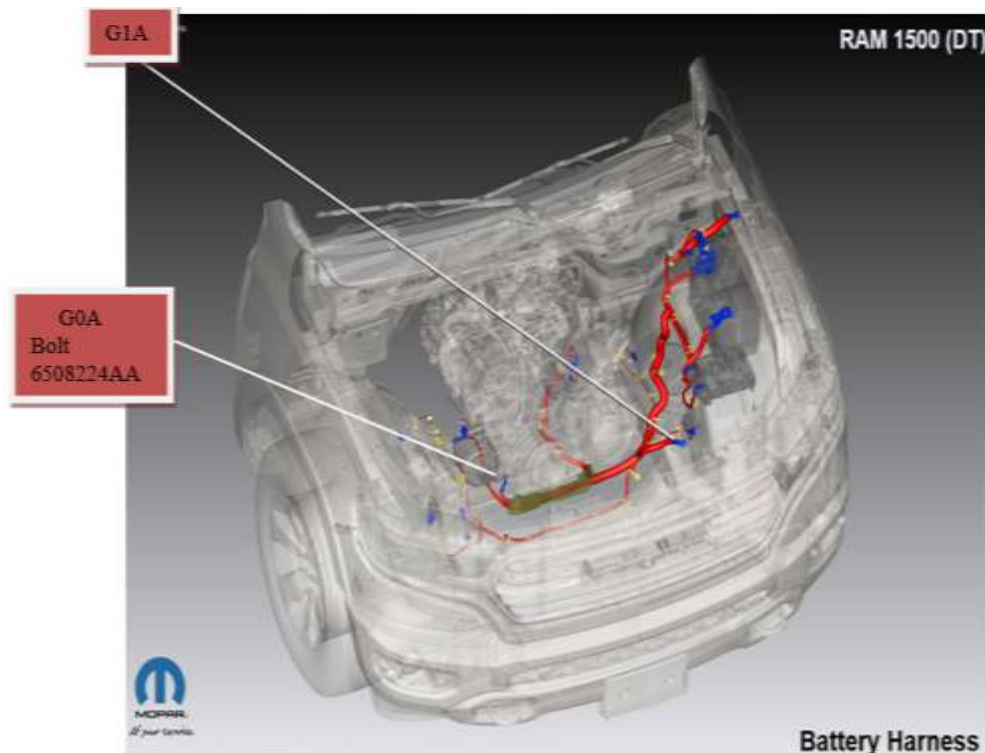


Fig 1

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**

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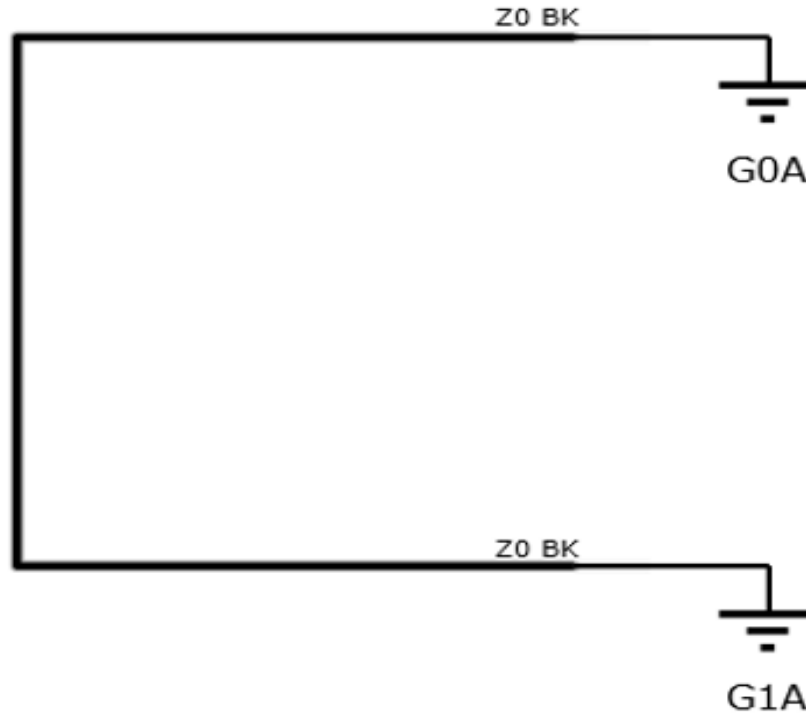


Fig 2

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