

STAR Case



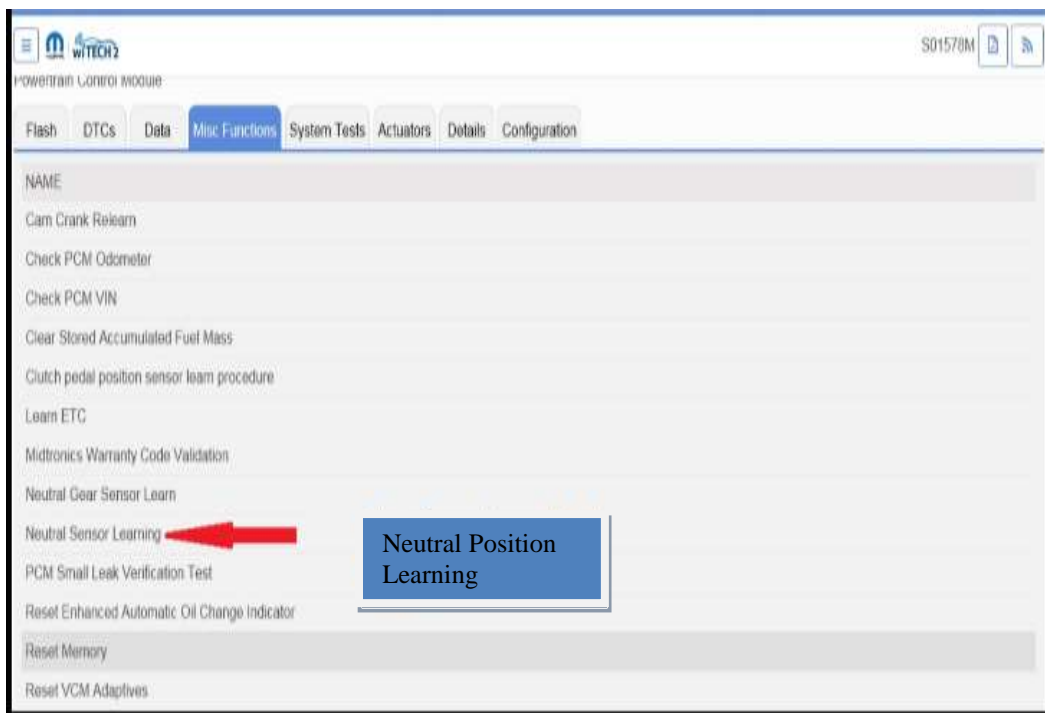
Case Number: S2008000046

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Symptom/Vehicle Issue: Cruise Control Inoperative

Customer complaint/ technician observation: Owner complains after a vehicle service the cruise control will not operate. Technician observed and confirmed that the cruise was inoperative, the cluster cruise control icon illuminates when the set button is pushed but the cruise will not engage.

Repair Procedure: Verify no active DTC's inhibiting the cruise operation, repair per service diagnostics prior to component replacement. Perform the neutral sensor learn procedure, validate operation. No added parts required.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Center Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.