

STAR ONLINE PUBLICATION

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Symptom/Vehicle Issue: Navigation Won't Save Address After Vehicle Sleep Cycle

Discussion: After the radio/vehicle performs a full sleep cycle, the recent addresses used in Navigation are no longer present.

This is a radio software issue corrected in LR34.2 available via FOTA in 2nd quarter 2020.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found