

## STAR ONLINE PUBLICATION

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**Case Number:** S2008000042

**Release Date:** 04/04/2020

**Symptom/Vehicle Issue:** Radio Display Is Black After Replacing The Rear View Camera

**Discussion:** Radio has a black screen after Rear View Camera is replaced  
Technician should perform 2 resets to radio through wiTECH and two bus sleep cycles.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**