

STAR ONLINE PUBLICATION

Case Number: S2008000036

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Symptom/Vehicle Issue: No Start, HVAC Control Panel Illumination Flickers

Customer complaint/Technician observation: Customer complains the HVAC control panel lamps flicker at times. Technician observed stored DTC's U0424 IMPLAUSIBLE DATA RECEIVED FROM HVAC CONTROL MODULE, LOST COMMUNICATION WITH HVAC CONTROL MODULE, U0002-00 CAN C BUS OFF PERFORMANCE

Discussion: Wiggle test the harness near connector XY350A. If condition is duplicated, inspect the inline connector XY350A for loose or pushed out terminals Fig 1, secure as needed.



Fig 1, 19 way black connector.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found