



VOLKSWAGEN DEALER COMMUNICATION

Takata Recall Update / Future Recalls for Vehicles with Takata SDI-D Airbag Inflators

This notice is for:

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| ✓ Dealer Principal | ✓ Service Manager | ✓ Warranty Administrator |
| ✓ General Manager | ✓ Parts Manager | ✓ Technicians |
| ✓ Sales Managers | ✓ Service Consultant | |

Date: May 11, 2020

Summary: Volkswagen has finalized an agreement with the NHTSA for upcoming voluntary safety recalls affecting an additional group of Takata airbag inflators.

- The NHTSA has stated that the issue occurs over time and with humidity exposure.
- Volkswagen is not aware of any ruptured inflator related to this recall in any Volkswagen Group vehicle worldwide.
- Should you receive any questions from vehicle owners about this topic, please inform them that no action is required at this time.

Recall Schedule: Volkswagen will recall vehicles in groups of three waves, based upon vehicle age. Customers will be notified via first-class mail once a recall remedy is available.

Group	NHTSA Recall Filing Deadline	Affected Vehicles
1	December 31, 2020	2012-2014 VW Beetle 2012-2014 VW Beetle Convertible
2	January 01, 2023	2015-2016 VW Beetle 2015-2016 VW Beetle Convertible
3	January 01, 2025	2017-2019 VW Beetle 2017-2019 VW Beetle Convertible 2012-2014 VW Passat

Recall Technical Details:

As reported by Takata:

- The propellant in some of the subject inflators may degrade over time, which could lead to over-aggressive combustion in the event the airbag is activated. Overly aggressive combustion creates excessive internal pressure when the inflator is activated, which may cause the inflator body to rupture.
- Based upon Takata's investigation to date, the potential for such ruptures occurs in some of the subject inflators after several years of exposure to persistent conditions of high absolute humidity, high temperatures, and high temperature cycling. The potential for rupture may also be influenced by other factors, including the specific vehicle environment, the inflator and propellant configuration, and manufacturing variability.
- In the event of an inflator rupture, the driver airbag may explode in a crash with airbag deployment. Metal fragments could pass through the air bag cushion material, which may result in injury or death to vehicle occupants.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.