

On-car analysis list from May 14th, 2020
please contact VW Helpline before attempting repair

	Models	MY	Engine	Transmission	Topic	Customer Complaint
Powertrain	Jetta	19-20	1.4T (DGXA / DJXA)	All	MIL-on P0496	Customer states MIL-on (Must have P0496 in the ECM)
	Tiguan	20	2.0T (DGUA)	All	MIL-on P2440	Customer states MIL-on (Must have P2440 in the ECM) (Customer owned, untouched vehicles)
	Jetta	19-20	1.4T (DGXA / DJXA)	All	MIL-on U0284	Customer states MIL-on (Must have U0284 in the ECM) (untouched vehicles)
	Atlas	18-21	3.6 (CDVC)	All	MIL-on Multiple Faults	Customer states MIL-on (Must have at least one or more P02CC, P02CE, P02D0, P02D2, P02D4, and P02D6 P02D7 in the ECM) (untouched vehicles)
	Jetta, Golf, SportWagen	19-20	1.4T (DGXA / DJXA)	All	Engine Oil Leak	Customer states engine oil leak (leak must be from upper or lower engine oil pan) (untouched vehicles)
	Jetta GLI, Golf GTI, Tiguan	19	2.0T (DKFA, DGUA)	All	HPFP Bolt	Customer states MIL-on, HPFP mounting bolts loose/broken (HPFP bolts must be loose/broken)
Electrical	Passat	19-20	All	All	No Terminal 15	Customer states "No Crank/No Start" (untouched vehicles)
Body	Jetta	19	All	All	Headlights cracked	Customer states both headlights are cracked (untouched vehicles) (CANNOT have outside influence)