



210 Inverness Center Parkway
Birmingham, AL 35242

Telephone: 205-991-7733
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www.altec.com

March 26, 2020

Dear Altec Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act, and Canada Motor Vehicle Safety Act.

Altec Industries, Inc. has developed a product improvement which relates to certain AT200A Units built on Ford E350 Cutaway van.

Refer to PUN 2020B for parts, labor and travel covered under the warranty policy. Altec will supply necessary parts to correct this condition.

In order to determine if your unit is affected by PUN 2020B, compare the serial number of your unit with the list of affected units as described on the PUN. The update can be performed by the customer or you may contact Altec at 1-877-GO-ALTEC (1-877-462-5832) for further assistance.

If you have sold or retired the unit please call Altec at 1-877-GO-ALTEC (1-877-462-5832) so the records may be changed.

If you have leased this equipment to another person or company, you are required by Federal Law to forward a copy of this notice to the lessee by first class mail within ten (10) days of the receipt of this notice.

We regret this inconvenience; however we are taking this action in the interest of your safety and continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.



Altec Industries, Inc.
 Elizabethtown Operations
 Elizabethtown, KY

PUN 2020B

Product Update Notice

March 26, 2020
 Offer Valid to December 31, 2020

Units Possibly Affected: AT200A Units mounted on Ford E350 Single Wheel
 Rear Axle Cutaway Van (see attached list)

Chassis Capacity Change

Altec is committed to providing our customers reliable products from initial delivery throughout the useful life of the machine.

Some customers have reported to Altec that they are unable to store necessary equipment in the body of the cutaway van without exceeding the rear axle capacity.

For customers who are not satisfied with the remaining capacity of your vehicle, the tailshelf mounted generator and roof mounted air conditioning unit (refer to Figure 1) can be removed. Altec will provide kits to close the opening in the van roof and modify wiring after the generator is removed. This offer is valid from this mailing until December 31, 2020. Order the A/C Cover Sealing Service Kit, part number 991064376, and the Generator Plug Service Kit, part number 991063374 by calling 1-877-GO ALTEC (1-877-462-5832).

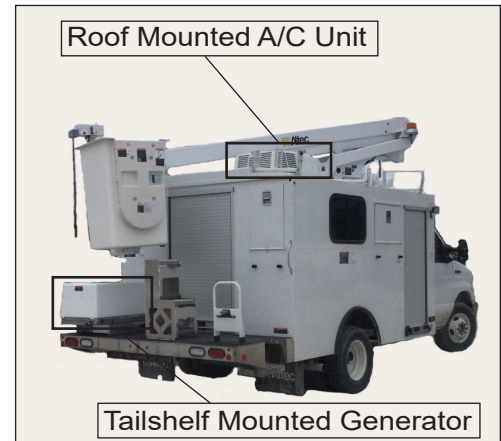


Figure 1 — Component Location

This change is covered under the Altec Warranty Policy and can be performed by Altec, the customer, or the customer's warranty provider. Altec will perform the repair for free at an Altec facility. If the customer, or the customer's warranty provider performs the change, a warranty claim must be submitted to be reimbursed for the cost of the parts and/or labor. Altec will allow up to \$270 for the labor to perform this change. Call 1-877-GO ALTEC (1-877-462-5832) to schedule the work to be done by an Altec service technician. Customers are responsible for the travel costs of an Altec Mobile Service technician if the technician performs the change at the owner's location.

Altec Use Only	
Inspection labor	0.0 hr
Repair labor	3.0 hr
Account #	010.0557.43151.000.7201.000
Travel	Not Included
NHTSA code	98
Prime fail P/N	n/a
Doc ref	074900713

Parts Kit	Part Number	Qty	Warranty
Generator Plug Service Kit	991064376	1	Yes
A/C Cover Sealing Service Kit	991063374	1	Yes