



210 Inverness Center Parkway
Birmingham, AL 35242

Telephone: 205-991-7733
Facsimile: 205-991-9993
www.altec.com

This notice applies to your vehicle. See SIL for specific unit identification.

March 12, 2020

Dear Altec Owner,

Altec Industries, Inc. has developed a product improvement which relates to certain DB41B Units built from June 2017 to April 2019.

Refer to SIL 744 for items covered under the warranty policy. Altec will supply necessary parts to correct this condition.

In order to determine if your unit is affected by SIL 744, compare the serial number of your unit with the list of affected units as described on the SIL. The product improvement can be performed by the customer or you may contact Altec at 1-877-GO-ALTEC (1-877-462-5832) for further assistance.

At any time, you may contact Altec at 1-877 GO ALTEC (1-877-462-5832) with your unit's serial number to determine if there are any other outstanding notices.

If you have sold or retired the unit please call Altec at 1-877-GO-ALTEC (1-877-462-5832) so the records may be changed.

We regret this inconvenience; however we are taking this action in the interest of your safety and continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.



Altec Industries, Inc.
Specialty Operations
St. Joseph, MO

SIL 744

Service Information Letter

March 12, 2020

Units Affected: DB41B derricks built from June 2017 to April 2019 (see attached list)

Hydraulic Reservoir Water Intrusion

Altec is committed to providing our customers reliable products from initial delivery throughout the useful life of the machine.

Altec has discovered that the mounting hole for the return filter on the hydraulic reservoir was produced oversized on the affected units. This can cause the O-ring between the return filter head and the reservoir to not seal properly which can result in potential water intrusion.

Altec has designed an adapter plate and gasket to provide the correct hole diameter for the proper sealing of the O-ring. Order the Return Filter Seal and Plate Kit, part number 990875329, by calling 1-877-GO ALTEC (1-877-462-5832). Altec suggests that the kit be installed no later than the next regular maintenance interval or 90 days from the receipt of this SIL, whichever comes first.

This repair is covered under the Altec Warranty Policy and can be performed by Altec, the customer, or the customer's warranty provider. Altec will perform the repair for free at an Altec facility. If the customer, or the customer's warranty provider performs the repair, a warranty claim must be submitted to be reimbursed for the cost of the parts and/or labor. Altec will allow up to \$45 for the labor to perform this repair. Call 1-877-GO ALTEC (1-877-462-5832) to schedule the work to be done by an Altec service technician. Customers are responsible for the travel costs of an Altec Mobile Service technician if the technician performs the repair at the owner's location.