



NUMBER: 23-014-20

GROUP: 23 - Body

DATE: March 11, 2020

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SUBJECT:

Split/Crack of Metal Body Side Door Check Strap

OVERVIEW:

This bulletin involves retrofitting the door check strap mounting on the body side.

MODELS:

2014 - 2020

(VF)

RAM ProMaster

NOTE: This bulletin applies to vehicles within the following markets/countries: North America.

SYMPTOM/CONDITION:

The customer may notice a metal split or crack on the body side on either the driver or passenger side of the door check strap area (Fig. 1).



Fig. 1

Check Strap Area Cracking

DISCUSSION:

A step by step service repair is available. Refer to the detailed service procedures available in DealerConnect> Service Library>Collision Info under: 31 - Collision Information / Standard Procedure> Hinge Pillar Repair With Full Service Parts.

POLICY:

Information Only