

STAR ONLINE PUBLICATION

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Symptom/Vehicle Issue: Satellite Radio Inoperative Radio Has Code B156B-13.

Discussion: The customer may notice the satellite radio not working or is intermittent. Radio may have a code B156B-13 code set for satellite antenna circuit open. Check the satellite antenna cable connections in the circuit. Check that they are physical connected and that they are secure and tight with a push-pull-push operation. If all connections are tight, check for any bent pins at the antenna cable connections.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found