

## STAR ONLINE PUBLICATION

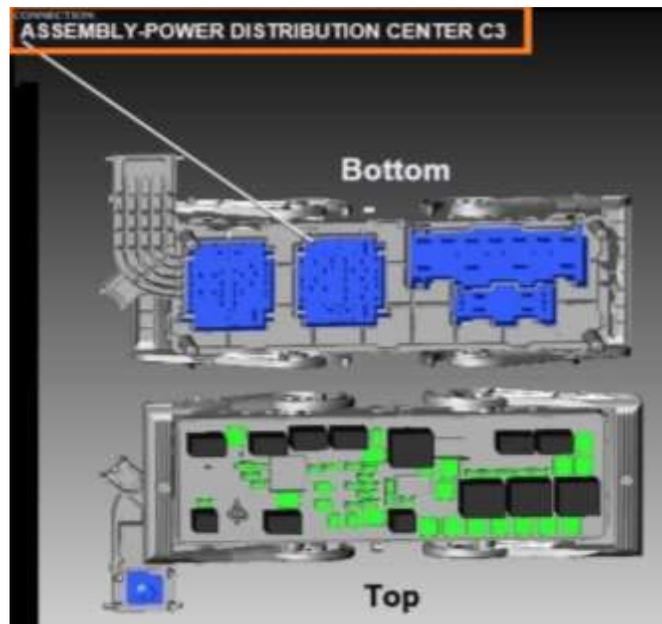
**Case Number:** S2008000027

**Release Date:** 03/24/2020

**Symptom/Vehicle Issue:** Vehicle Does Not Start, No Crank

**Customer complaint/ technician observation:** Owner complains the vehicle will not start, no crank. Technician observed a no crank no start condition with DTC's B2103-15, B2103-11 Ignition Run/Start 1 Control - Circuit Short Or Open. Other associated DTC's ABS U0102-00 Lost Communication With Transfer Case Control Module if AWD and IPC U0114-00 Lost Communication With Final Drive Control Module.

**Repair Procedure:** Inspect the involved circuits F942 pin 3 and K617 pin 31 from the PDC C3 connector to the PCM and BCM involved terminals. Validate no spread or pushed out conditions. Perform circuit functionality testing if needed to confirm wiring integrity to complete the repair, no parts required Fig 1, 2.



**Fig 1**

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**

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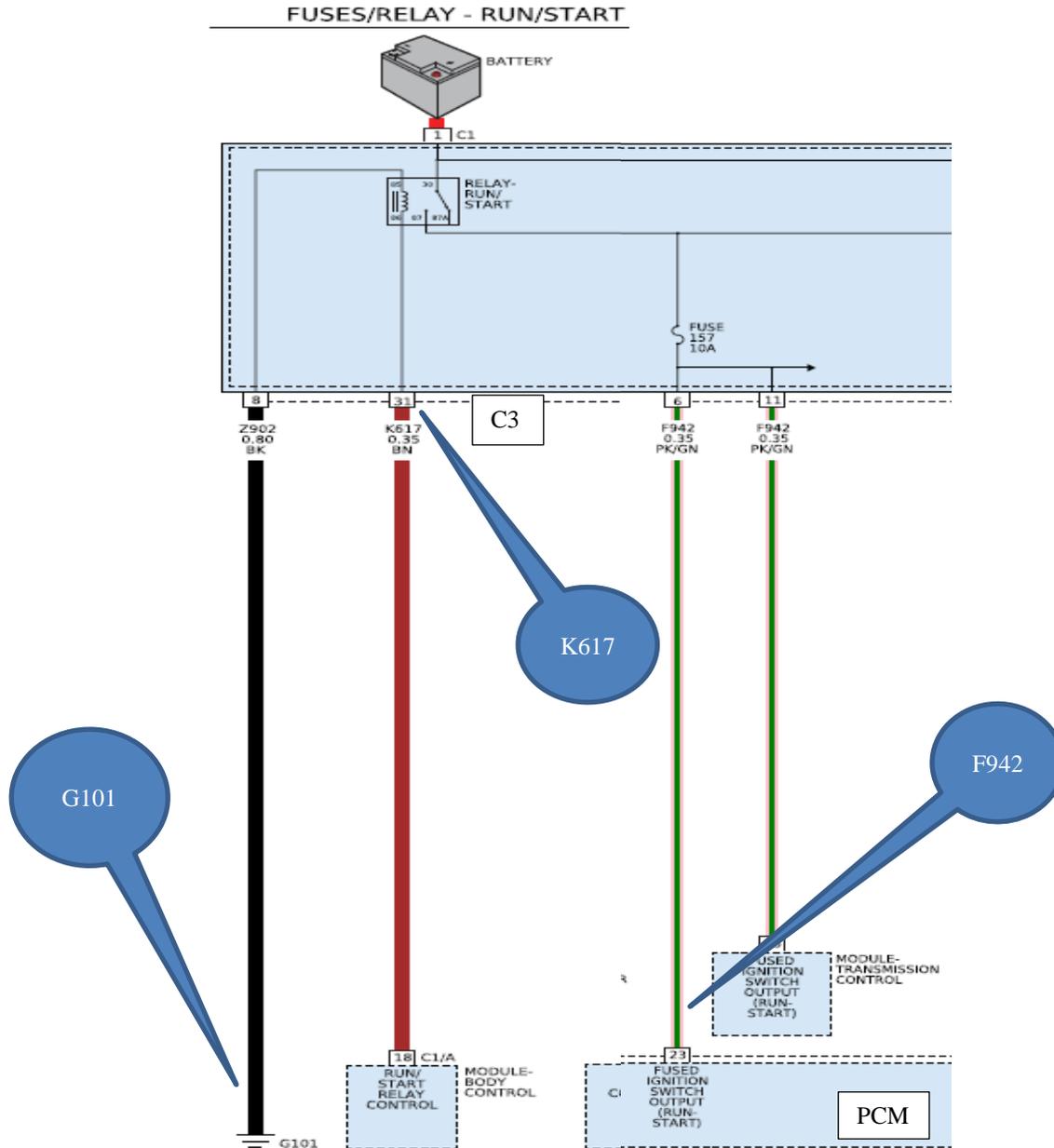


Fig 2

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