

STAR ONLINE PUBLICATION

Case Number: S2008000024

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Symptom/Vehicle Issue: Rear Cargo Camera Display Picture Is Distorted, Has Lines Going Through.

Discussion: The customer may complain about rear cargo camera (bed camera) picture distorted or has lines going through.

1. Try to duplicate the customer's concerns.
2. Verify if the vehicle is built with rear cargo view camera (sales code [LPD]).
3. Verify no connection or wiring issue between rear cargo view camera and radio.

Do not replace the radio head unit or rear cargo view camera. Possible future software enhancement will resolve.

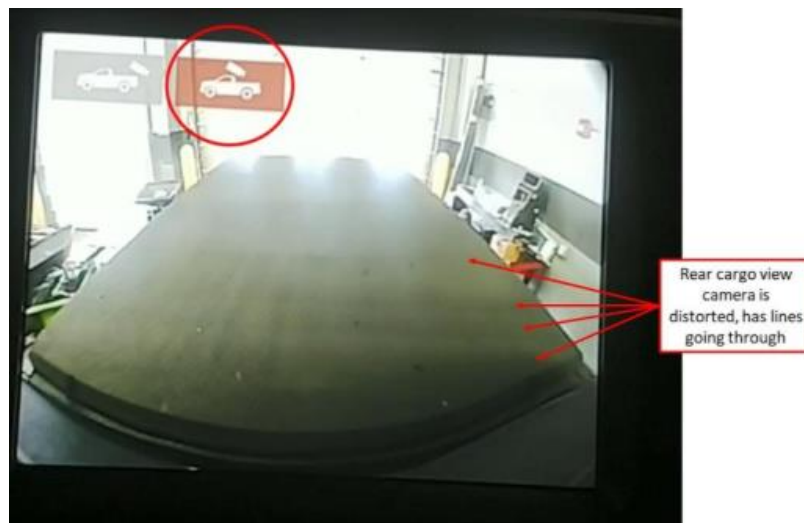


Fig. 1

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found