

STAR ONLINE PUBLICATION

Case Number: S2008000022

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Symptom/Vehicle Issue: Service 4WD Lamp On, 4WD System Unavailable Service Required Message Displayed On Cluster

Technician Observation: Vehicle being prepped for service, technician observed the cluster EVIC displaying a message for the 4wd System Unavailable Service Required and the yellow SVC4WD lamp on . Connecting the service scan tool identified DTC, C140B-11 Transfer Case Motor-Circuit Short to Ground.

Discussion: Visually inspect the harness routing at the right side rear muffler hanger and the body. Repair and reposition the misrouted harness as needed to complete. Repair the harness per the recommended service procedures Fig 1, 2.



Fig 1

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

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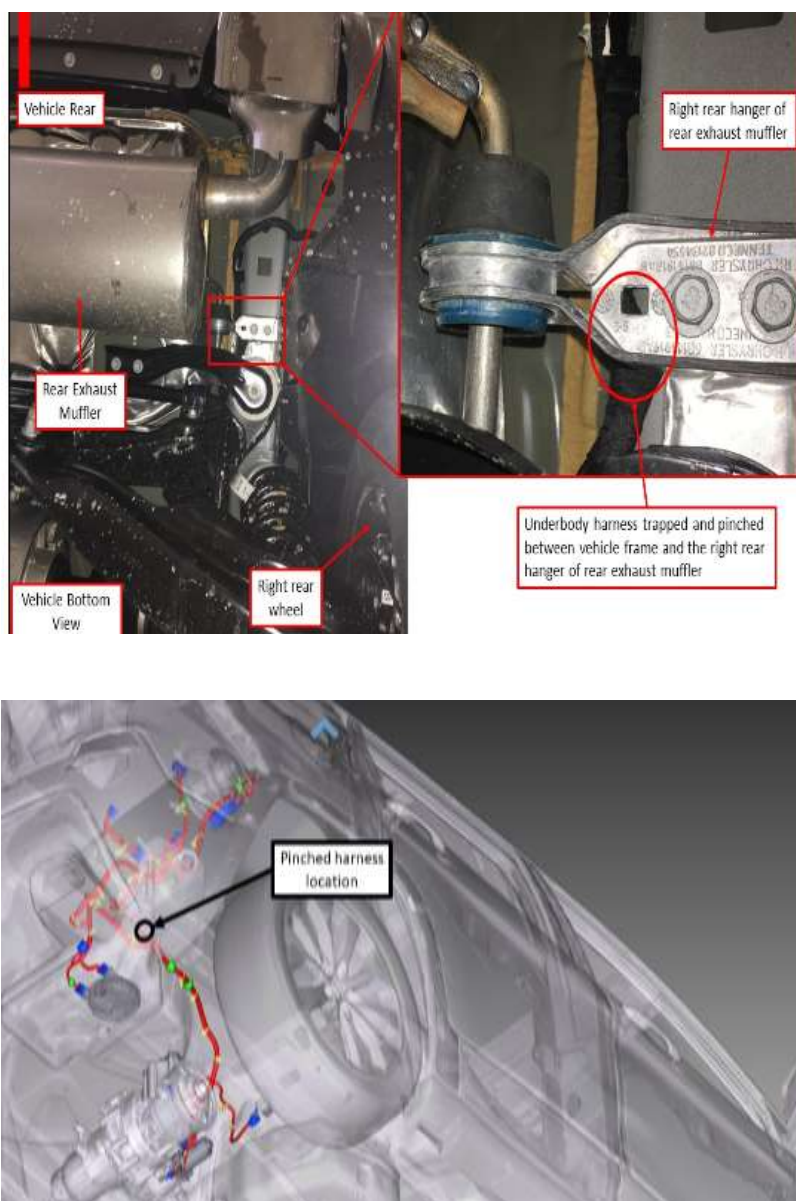


Fig 2

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