91-18-01 - MIB2 MQB Composition Media and Discover Media – Infotainment System Switches ON without Input   **Release date:**   5/13/20

Condition

Applicable Vehicles					
Model(s)	**Year**	**Eng. Code**	**Trans. Code**	**VIN Range From**	**VIN Range To**
Tiguan LWB	2018	All	All	All	All
Atlas	2018	All	All	All	All

Revision Table			
Instance Number	**Published Date**	**Version Number**	**Reason For Update**
2049194/3	5/13/20	91-18-01	Software download source has changed to SD creator.
2049194/2	3/13/18	V91-18-01	To include Tiguan LWB
2049194/1	10/26/17	V91-17-04	Original publication.

Technical Background

The customer may comment that the infotainment system switches ON after the ignition has been switched OFF.

This procedure corrects the concern by updating the MIB2 Display Monitor -*J685*- to the latest software level **8084**.

Production Solution

Not applicable.

Service

⚠️**Note:**

This technical bulletin must be read in its entirety before attempting the software update.
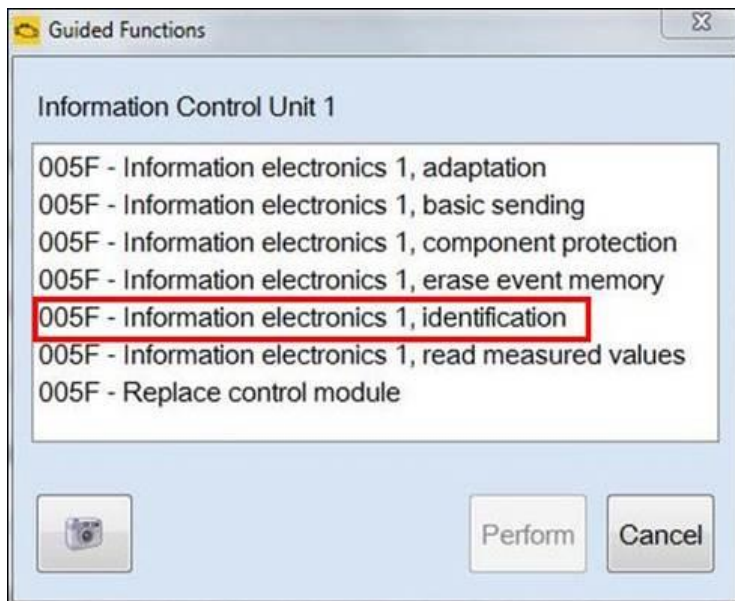
91-18-01 - MIB2 MQB Composition Media and Discover Media – Infotainment System Switches ON without Input   **Release date:**   5/13/20

Software Update Procedure

- Connect Midtronics InCharge 940 (INC 940) or GRX3000VAS Tester/Charger to the vehicle's battery.

- Switch the ignition to the ON position.

- Switch ON the MIB radio.

- Connect the diagnostic tester to the vehicle's DLC (Data Link Connector).

- Launch the ODIS application.

- Begin Guided Fault Finding (GFF) by clicking on "Starting Diagnosis".

- Allow GFF to complete the interrogation of the vehicle's control modules.

- Once the GFF interrogation of the control modules has been completed, click on the "Control modules" tab and scroll down the list of modules to locate "5F Information Control Unit 1".

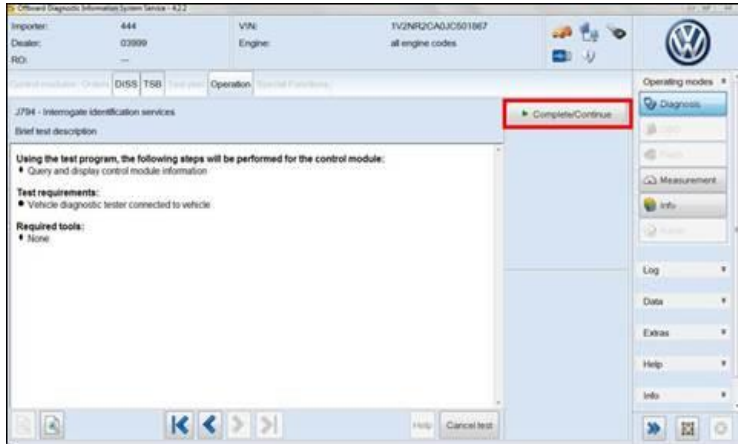- Right click on the 5F Information Control unit 1 and select "Guided Functions".

- Select "5F – Information electronics 1, identification".

- Click "Perform".

**91-18-01 - MIB2 MQB Composition Media and Discover Media –
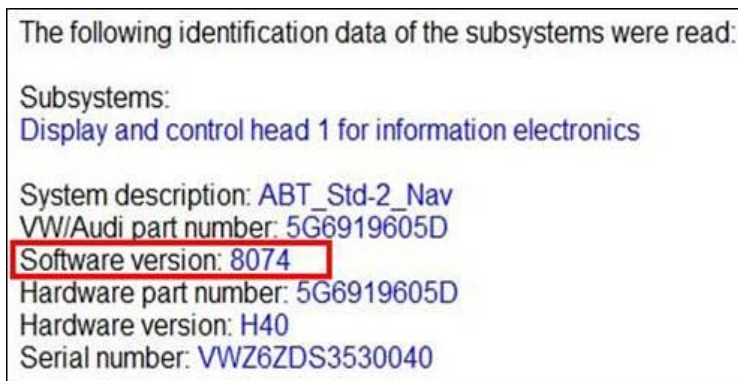Infotainment System Switches ON without Input**

Release date: 5/13/20

- Click "Complete/Continue".

- Select option - 2 – "Identification for data subsystems".

- If the currently installed "Software version" is lower than **8084**, proceed with this Technical Bulletin.

- If the currently installed "Software version" is equal to or greater than **8084**, this work procedure does not apply.

91-18-01 - MIB2 MQB Composition Media and Discover Media – Infotainment System Switches ON without Input

Release date: 5/13/20

ℹ️ Tip:

Refer to Technical Bulletin 00-19-04 Set Up SD Creator to Obtain Software Updates (2054866).
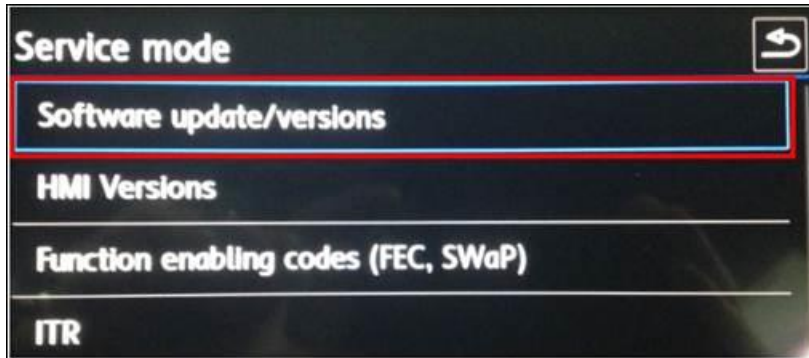
Use SD card part number 3G0.919.360.KA

- Insert the applicable software update SD card into the -*J794*- Information Electronics Module SD card reader located in the glove box.

- Press and hold the "Menu" hard key on the Infotainment display for 10 seconds to enter "Service Mode".
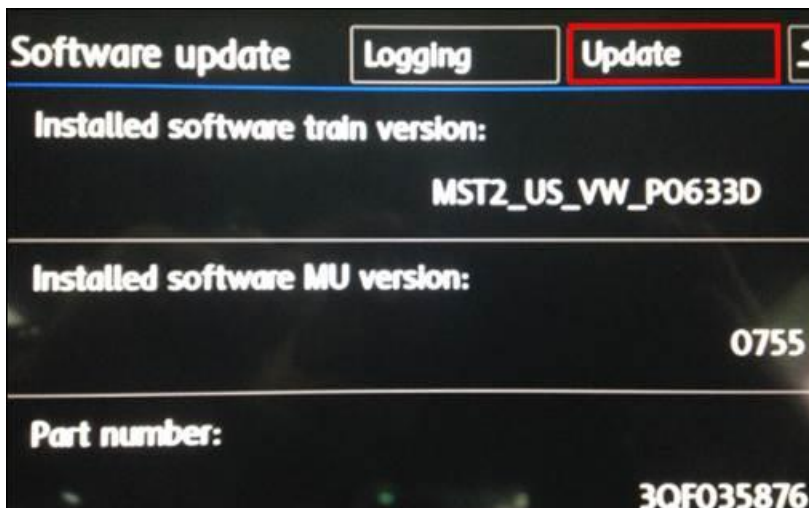
ℹ️ Tip:

The infotainment system may reboot one or more times during the update process. This is normal and not indicative of a malfunction.

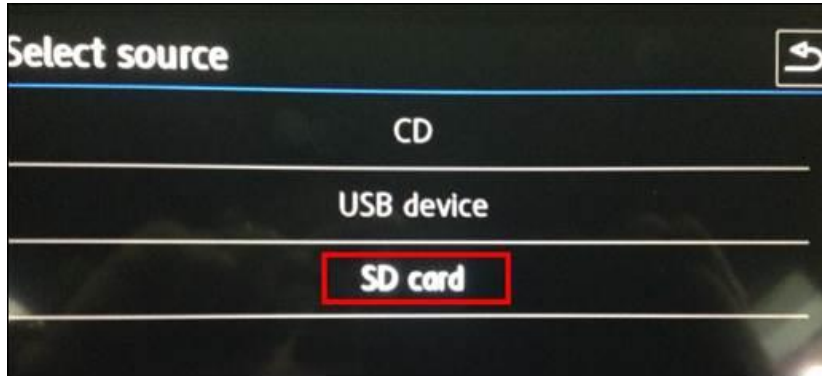- Press "**Software update/versions**" on the MIB touchscreen display.

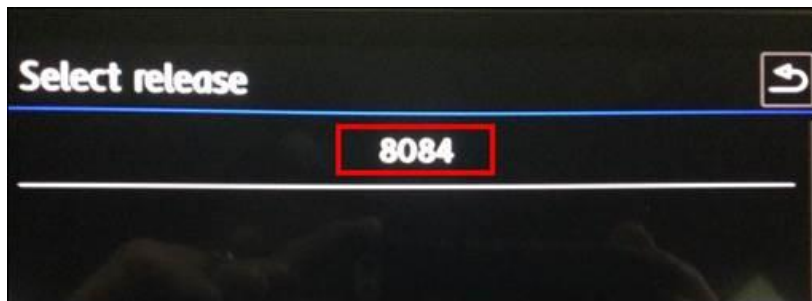- Press "**Update**" on the MIB touchscreen display.

91-18-01 - MIB2 MQB Composition Media and Discover Media – Infotainment System Switches ON without Input

Release date: 5/13/20

- Press "**SD card**" on the MIB touchscreen display.

- Press "**8084**" on the MIB touchscreen display.

- Press "**Start**" on the MIB touchscreen display.

**91-18-01 - MIB2 MQB Composition Media and Discover Media –
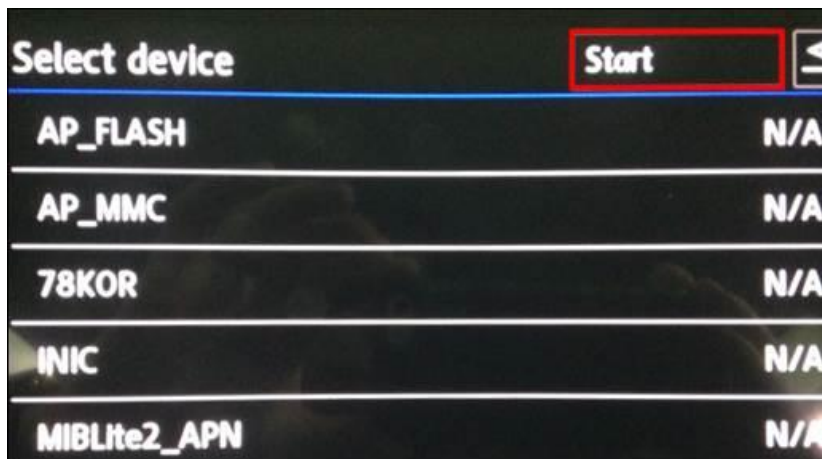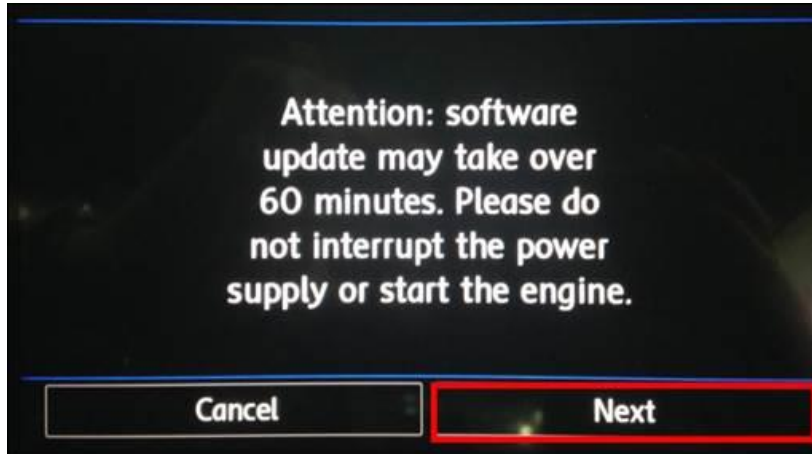Infotainment System Switches ON without Input**

Release date: 5/13/20

- Press "**Next**" on the MIB touchscreen display to begin the update.

The software update will now take place.

Warranty

To determine if this procedure is covered under Warranty, always refer to the Warranty Policies and Procedures Manual [1]

Model(s)	Year(s)	Eng. Code(s)	Trans. Code(s)	VIN Range From	VIN Range To
Atlas, Tiguan LWB	2018	All	All	All	All

SAGA Coding					
Claim Type:	**Use applicable Claim Type [1]**				
Service Number:	**Damage Code**		**HST**	**Damage Location (Depends on Service No.)**	
9193	0039		--	Use applicable when indicated in Elsa (L/R)	
Parts Manufacturer	Atlas, Tiguan LWB			VD1 [2]	
Labor Operation [3] : Update Software	91932599 = 30 TU				
Labor Operation [3] : Charge Battery	27068950 = 10 TU				
Causal Part: Select labor operation	91932599				
Diagnostic Time [4]					

**91-18-01 - MIB2 MQB Composition Media and Discover Media –
Infotainment System Switches ON without Input**

Release date: 5/13/20

GFF Time expenditure	01500000 = 20 TU max.	YES
Road Test	01210002 = 00 TU 01210004 = 00 TU	NO
Technical Diagnosis	01320000 = 00 TU max.	NO

Claim Comment: Input "As per Technical Bulletin 2049194" in comment section of Warranty Claim.

[1] Vehicle may be outside any Warranty in which case this Technical Bulletin is informational only.

[2] Code per warranty vendor code policy.

[3] Labor Time Units (TUs) are subject to change with ELSA updates.

[4] Documentation required per Warranty Policies and Procedures Manual.

Required Parts and Tools

No Special Parts required.

Tool Description	Tool No:
Midtronics Battery Tester/Charger	GRX3000VAS or MTRMSP0702 battery maintainer/charger
VAS Diagnostic Tool	VAS 6150/X & VAS 6160/X with: ODIS Service with: current online updates

Additional Information

All part and service references provided in this Technical Bulletin are subject to change and/or removal. Always check with your Parts Dept. and Repair Manuals for the latest information.