

DIAGNOSTIC TOOL 2020-05 UPDATE - ADDITIONAL TSA INFO



Notice Information

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TOL NOTICE (US&CA) – April 16, 2020

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DIAGNOSTIC TOOL 2020-05 UPDATE – ADDITIONAL TSA INFO

As part of the Triumph Diagnostic Tool 2020-05 update, new instrument calibrations are provided for the following Tiger 900 models, which support Triumph Shift Assist (TSA) as an accessory.

Tiger 900 Tiger 900 GT Tiger 900 GT-LRH Tiger 900 Rally

Once the new calibrations have been downloaded, the instruments will provide the “TSA” menu which allows the TSA feature to be enabled or disabled. The TSA feature will be set as “enabled” by default.

If TSA is either not fitted as Original Equipment or as an accessory, this will result in a warning being shown on the instruments. This is because the TSA accessory components are not fitted and the engine ECM does not have TSA enabled.

To remove these warnings, dealers are required to access the instrument TSA menu as described in the Owner’s Handbook and select “disabled” before handing the bike back to the customer.

The customer should be advised that the TSA menu is available on the instruments, but that selecting “enabled” will not enable the feature unless the accessory components are installed and the TSA feature is also enabled on the engine ECM. This will also result in warnings being shown on the TFT instruments.

If you have any questions, please contact Triumph Customer Support at (888) 284-6288.