













## STAR ONLINE PUBLICATION

Case Number: S2008000026

**Release Date:** 03/20/2020

Symptom/Vehicle Issue: Sunroof Inoperative

**Customer complaint/ technician observation:** Owner Complains the sunroof does not operate. Technician has observed the inoperative condition.

**Discussion:** Inspect Fuse 12, 40A fuse in the PDC. If the fuse is not open inspect the inline connector I481A for any spread or pushed out terminals. Secure the terminals or connector to complete. No parts required Fig 1, Fig 2.

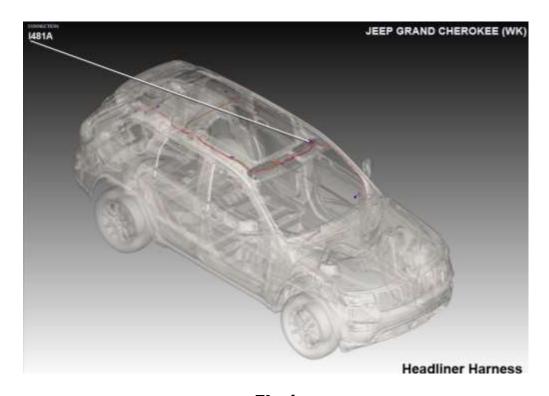


Fig 1

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

FCA US LLC Version 4.2 02/06/2017















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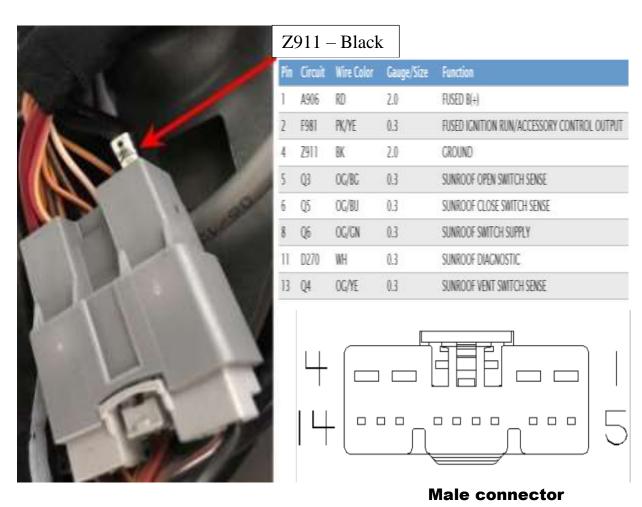


Fig 2

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