

STAR ONLINE PUBLICATION

Case Number: S1908000109

Release Date: 03/12/2020

Symptom/Vehicle Issue: Ambient Air Temperature Displayed Temperature Is Inaccurate

Customer complaint/ technician observation: Owner complains that the ambient air temperature reads incorrectly. Technician observed that the air temperature reading is inaccurate or does not function. DTC's that may be present, P0071, P0072, P0073, P0070-15, P0070-11, for sensor performance, high low, or shorted.

Discussion: The left side driver mirror does contain the ambient air temperature sensor. The ambient air temperature sensor can be replaced separately, do not replace the mirror for ambient air temperature concerns; only order a replacement sensor as needed after inspecting the involved ambient air temperature circuits, Fig 1, 2.

The only role that the DDM, Driver Door Module has with the ambient temperature sensor is that the module takes the input from the sensor and then directs it back out to the CBC through a hard wire trace on the DDM PC board.

1. Removable Panel
2. Ambient Air Temperature Sensor



Fig 1

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

