

GPOP - Issue Review System

Part Number: 68362549A\$

Part Description: LATCH, Tailgate

Issue Description: Striker position also affects closing effort. Prior to ordering this part for a customer stating the Tailgate will not auto release when the tailgate is closed or is hard to close, first try adjusting the tailgate strikers to minimize the force required to close.

The strikers must be centered up/down in the latch opening. You have to balance tailgate flushness and closing effort by moving the strikers fore or aft.

Please contact *FCA Redacted Content* for diagnostic assistance and information to assist in problem resolution if needed.

If no response in 15 minutes, proceed with repair.

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Contact us at CAGRIS@Chrysler.com for feedback related ONLY to this GPOP Tech Tip. Please include the Part Number(s) and Tech Tip Part Description of the Tech Tip you are referencing for our tracking system.
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