



Mercedes-Benz

Campaign No. 2020030022, April 2020

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model 907 (Sprinter), Model Year 2019**
Steering Column Cover

Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vans, has determined that on certain Sprinter vehicles, the cover for the casing pipe of the steering column was not installed. If the steering column casing cover is not installed, small hardware could enter the steering column area. Additionally, it is possible that small objects (e.g. cable ties ends) from the production and assembly process could enter the steering column area. If any such small objects were to enter the subject space, it is possible that steering operation could be affected, thereby increasing the risk of a crash. An authorized Mercedes-Benz Sprinter dealer will replace the steering column with the intended variant that includes the cover.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

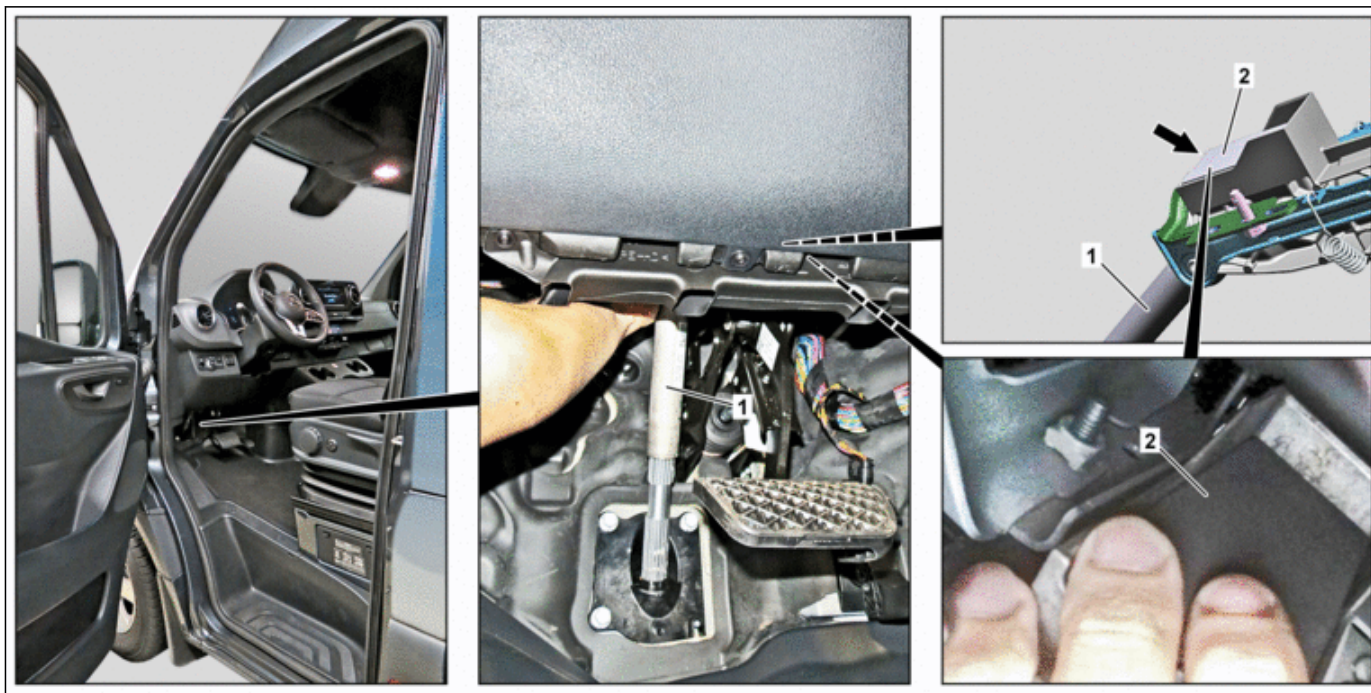
Approximately **25** vehicles are involved.

Order No. V-RC-2020030022

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Operation no. of the operation texts or standard texts and flat rates

Op. no.	Description	Time (hr)	Damage Code	
02 1731	Operations: Check steering column	0.1	46 922 52 7	
02 1732	Operations: Replace steering column (after check)	1.6	46 922 52 7	
02 2726	Operations: Disconnect/connect ground line of on-board electrical system battery (when working on veh.)	0.2	46 922 52 7	
02 2727	Operations: Disconnect/connect ground line of on-board electrical system battery (when working on veh.) with code E30	0.1	46 922 52 7	
02 2694	Operations: Disconnect/connect ground line of auxiliary battery for park pawl emergency shift mode (when working on veh.)	0.1	46 922 52 7	



D46.10-A004-79

1 Steering column

2 Cover

☐	Check		
1	Check, whether the vehicle is affected by the measure.	<p>i</p> <p>Only the entry in the "Extended VEGA Application" (EVA) system in the "Current" tab is decisive for authorized Mercedes-Benz service partners. An additional test of the affected vehicles in the workshop information system (WIS) or vehicle list is thereby not necessary.</p>	
2	Check whether the cover (2) is installed.	<p>i</p> <p>To do so, grasp under the instrument panel by hand from the driver footwell and determine whether the cover (2) is installed. The foam-type cover (2) is soft and can be easily deformed with fingers (arrow).</p> <p>If the cover (2) is installed, ↓ end the measure.</p> <p>If the cover (2) is not installed, ↓ Replace the steering column.</p>	AR46.10-D-0400TS

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Parts ordering note

Part no.	Designation	Quantity
A 907 460 44 02	Steering column	1
A 126 990 03 12	Screw, steering wheel	1
A 907 990 00 00	Steering shaft screw	1
A 000 823 02 45	Retaining clip	1